



The Zuckerberg San Francisco General (ZSFG) campus is located in the City's Mission District. It is our goal to promote access and equity for all travelers to ZSFG regardless of income or disability.

## A Note from the TDM Manager

I would like to thank everyone who participated in the 2018 Employee Travel Survey. Your responses help guide campus transportation decisions. This month's newsletter will specifically address some of the reoccurring topics that staff inquired about. I encourage everyone to visit the ZSFG Employee Transportation webpage for details on ZSFG's transportation options.



I would also like to let you know that I am leaving my position at ZSFG to take on a role at Mission Bay. I have enjoyed my tenure here, and I appreciate the opportunity to work with you. Thank you for all that you do at ZSFG and for serving our community.

- Georgina Arias, Transportation Demand Manager at ZSFG

## Discounts & Free Stuff

- Discounted carpool parking - \$77.50 monthly parking permit
- Discounted off-site San Bruno parking lot is \$104 with free shuttle to campus
- UCSF discount on electric vehicle purchase
- Free EV charging in the 23<sup>rd</sup> St. Garage
- Free ZSFG Shuttle to 24<sup>th</sup> Street Bart and UCSF shuttles for staff
- Save ~30% on your public transit commute using Wage Works or Commuter Check Direct
- Discount on Muni and BART when using Clipper, paying in cash is more expensive
- UCSF discount for Lyft Line
- Carpooling, casual carpool, Scoop, and Waze Carpool all allow you to share the cost of the commute
- Free access to the bike cage, fix-it station, and showers
- CCSF discount for Ford Go Bike annual membership
- Free Sheriff's Department Escort
- Free Emergency Ride Home (CCSF up to \$150 per taxi ride, UCSF up to \$50 per ride)
- Discounted Zipcar membership

For details on how to get these benefits, visit the ZSFG Employee Transportation webpage: [www.zsfgcare.org/employee-transportation](http://www.zsfgcare.org/employee-transportation)

## Employee Transportation Info Specifically for ZSFG

Learn how to:

- Save money using pre-tax dollars for your public transit commute
- Find a carpool & vanpool
- Access the bike cages & showers
- Look at shuttle times
- Access the San Bruno parking lot

Visit the ZSFG Employee Transportation webpage: [www.zsfgcare.org/employee-transportation](http://www.zsfgcare.org/employee-transportation)



# Commuters Save ~30% on Public Transit Expenses

Money deducted from your paycheck before taxes can significantly reduce your transit costs. Enroll in the pre-tax commuter benefits program, connect your commuter card to a Clipper card for additional savings. Ride MUNI, AC Transit, BART, Caltrain, SF Bay Ferry, and more.

## SFDPH Wage Works



Get Info: SF Environment <https://sfenvironment.org/ccsf-pretax-commuter-benefits-program>  
Enroll today: [www.wageworks.com/ccsf/](http://www.wageworks.com/ccsf/)

## UCSF Commuter Check Direct



Get Info: UCSF [http://campuslifeservices.ucsf.edu/transportation/services/pretax\\_savings\\_program](http://campuslifeservices.ucsf.edu/transportation/services/pretax_savings_program)  
Enroll today: [www.commutercheckdirect.com/](http://www.commutercheckdirect.com/)

# Find People to Carpool and Vanpool With

Carpooling allows you to save time and money on your commute. There are many ways to match with others who have similar commutes. Which service best meets your needs?

## 511 RideMatch Service

An online system that helps you find carpool and vanpool matches. Great for fixed work schedules.  
[ridematch.511.org](http://ridematch.511.org)



## Scoop

Share the cost of commuting through the app. Scoop automatically provides you with your match and trip itinerary. Great for frequently changing schedules. [takescoop.com](http://takescoop.com)



## Casual Carpool

Drivers and passengers meet at designated locations and travel to downtown San Francisco.  
[511.org/carpool-vanpool/carpool/casual](http://511.org/carpool-vanpool/carpool/casual)



## UCSF MyCommute

MyCommute@ucsf.edu will assist residents and employees match with others who have a similar travel plan. [mycommute.ucsf.edu](http://mycommute.ucsf.edu)



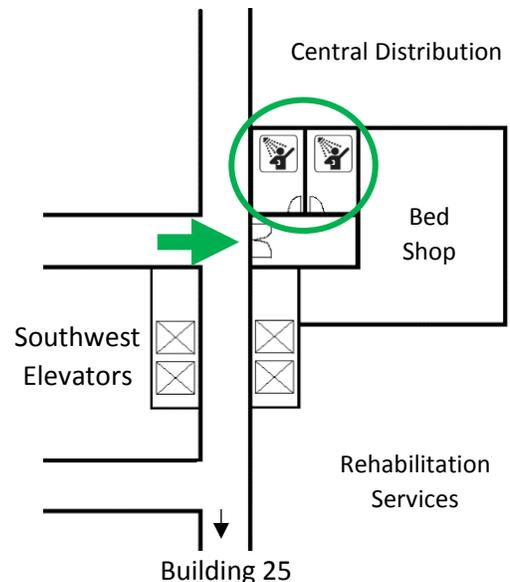
# Showers for Bike Commuters

Location: Building 5 South, Ground Floor  
"Commuter Services" Door



## Get Access

Visit the ZSFG Employee Transportation webpage to get the access form, [www.zsfgcare.org/employee-transportation](http://www.zsfgcare.org/employee-transportation)  
Employee bike cage users automatically have shower access.



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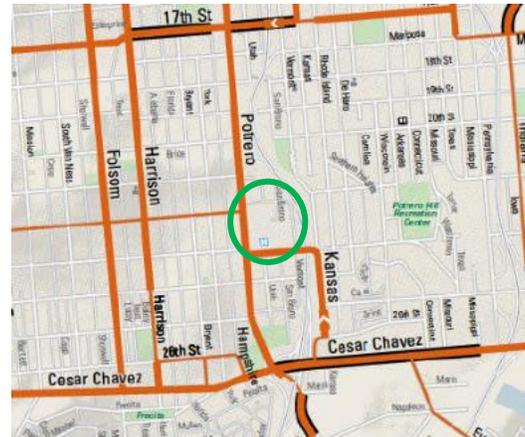
## Biking in SF

More people are turning to bicycles for their everyday travel around San Francisco. SFMTA is building dedicated bike lanes, supporting bike culture and working to make streets safer for everyone.

### Routes

**Google Maps** has come a long way in providing accurate biking directions. Just plug in your start and finish destinations and get rolling.

Developed by the SFMTA, the **San Francisco Bike Network Map** displays information on San Francisco's bike lanes, routes and paths. To request a free copy of the San Francisco Bike Network Map, please fill out a request form: <https://www.sfmta.com/maps/san-francisco-bike-network-map>



The **SF Bike Map & Walking Guide** shows you everything you need to know to find your way around San Francisco on bike. This map indicates the grade of streets so you can avoid the steepest hills. Plus, the Bike Map shows you where the bike shops are and what type of bikeway is on each street. Purchase a map for \$4, or get one for free by becoming a member of the SF Bike Coalition: <https://sfbike.org/>

### Resources

Visit SFMTA (<https://www.sfmta.com/>) for more information on bike parking, bike sharing, bikes on Muni, bike education, and Sunday Streets. If you would like to report a pothole in a bike lane, vehicles blocking bike lanes, the quantity, quality, or any other safety concerns regarding bike lanes and biking in SF, 311 is the official place for obtaining information, reporting problems or submitting service requests to the City and County of San Francisco. Call 311 by dialing 311 from within SF or visit: <https://sf311.org/>

### Get Access to ZSFG Bike Cage Parking

Visit the ZSFG Employee Transportation webpage to get the access form, [www.zsfgcare.org/employee-transportation](http://www.zsfgcare.org/employee-transportation)

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## SF Muni

San Francisco's network of Muni buses, light rail Metro trains, streetcars and cable cars covers all corners of the city.

### Muni Fares Increasing

The SFMTA increases fares based on inflation. All revenue from Muni fares goes toward service improvements such as dedicated bus lanes ("red carpets"), all-door boarding, transit signal priority, and the branding of a Rapid Network of bus routes in high impact corridors. Muni encourages customers to use Clipper and MuniMobile for fare payment.



### Safety on Muni

SFMTA is working to ensure pedestrian safety enhancements are implemented to reduce serious pedestrian injuries and fatalities. Enhancements include transit-only lanes, sidewalk extensions, transit boarding islands, accessible pedestrian signals, as well as trees and landscaping.

Passenger Conduct:

- The law requires you to make seats available to seniors, persons with disabilities, and other passengers when needed
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- Graffiti or other vandalism on Muni will immediately be reported to the police
  - Do not smoke, eat, drink, litter, or disturb other Muni passengers
  - At any time, you may be asked to show a valid Muni pass, transfer, or fare receipt
  - Report a crime or suspicious activity, alert the Muni operator and call authorities by dialing 911

SFMTA urges you to keep your eyes up and your phone down while riding Muni. If your cell phone is lost or stolen, immediately report the loss to your service provider and the police.

**Get more info:**

<https://www.sfmta.com/>

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BART connects the San Francisco Peninsula with Berkeley, Oakland, Fremont, Walnut Creek, Dublin/Pleasanton and other cities in the East Bay.

**BART Fares Increasing**

BART fares increase every two years. The increase helps BART pay for what they call the big three expenses: Modernization of the system; 306 new cars; and a new maintenance complex. The 2.7% increase keeps pace with inflation.

BART encourages customers to use Clipper for fare payment.

- Clipper is accepted by all transit agencies in the region
- The loaded value on the Clipper card is secure when you register the card—if you lose the card, the balance can be replaced for a small fee.

**Cleanliness of the BART System**

As a consequence of record ridership numbers, BART struggles to maintain the cleanliness of its stations and trains. BART is taking the following steps to improve this situation:

- Canopies over escalators
- Elevator flooring that is easier to clean
- Increased in-station cleaning with pressure washing, graffiti removal, and floor scrubbing
- Increased on-train cleaning with additional garbage pick-up, removal of carpeting and cloth seats and replacement with more sanitary materials
- Coordination and increased presence between SF Police and BART Police to crack down on the homeless and drug use within the stations, diverting people to programs for housing and treatment

**Safety on BART**

The mission of the BART Police Department is to ensure a safe environment within the transit system, reduce crime through a highly visible police presence, and proactive enforcement of the law, and to promote public confidence by working in partnership with stakeholders and the communities BART serves. Overall BART crime was flat last year compared with 2017. Property crime was down 2% but violent crime increased by 15%. Much of the violent crime increase has been driven by snatch-and-run cellphone thefts that are considered robberies because they involve the use of force or fear. Also, BART continued its crackdown on fare evasion.

Learn how to protect yourself on and around BART

- Report a crime or suspicious activity, call BART Police at 510-464-7000 or use the BART Watch app
- Safety tips
- Protecting your vehicle
- Keeping an eye out for suspicious behavior

**Get more info:**

<https://www.bart.gov/>

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## Parking at ZSFG

ZSFG is experiencing several campus changes in 2019 and 2020 that will impact available parking. ZSFG aims to improve patient and visitor access at the hospital and reduce drive-alone rates among staff. This patient-first initiative, combined with current and future parking congestion, drives the need for ZSFG to improve parking capacity. While we encourage all staff to use sustainable ways to get to campus, we acknowledge that the need for parking still exists.

To help alleviate that, SFDPH is leasing an off-campus parking lot at San Bruno Avenue and 16th Street with free shuttle service to travel between the lot and ZSFG.



Staff working at ZSFG can apply for a monthly parking permit for 295 San Bruno Ave.

Email applications to Transmetro (lot operator) at [parking@transmetro.org](mailto:parking@transmetro.org).

**Apply Online for San Bruno Parking Permit**

**<http://bit.ly/SanBrunoPermitApp>**

\$104 for Monthly Permit

Lot Hours: 6 a.m. to 8 p.m. Monday-Friday

**Free shuttle to ZSFG every 20 minutes during peak hours**

UCSF shuttle available during non-peak hours

Muni lines serving Potrero Avenue: 9, 9R and 33



### ZSFG staff parking changes in 2019:

- The cost of daily and monthly parking at ZSFG are set by the SFMTA. All rates are scheduled to increase each year. ZSFG is in discussion with SFMTA for a discounted rate for patients and visitors.
- Until further notice, ZSFG will not issue new monthly garage parking permits. Staff who are parking in the garage hourly and/or on the street are encouraged to register for a permit to use the off-campus lot at 295 San Bruno Avenue.
- Parking in the B/C lots will be permanently displaced in early 2020 when construction starts on the UCSF Research Building.

**EV charging stations** – SFMTA is developing an application for a grant program that will assist with the purchase and installation of EV charging stations at SFMTA owned garages.

**Monthly parking permit hours** – Many patients and visitors are arriving at the hospital during peak afternoon hours. To maintain patient and visitor access to the hospital, at this time, the SFMTA and campus leadership are not considering a change in the monthly parking permit times to accommodate evening shift workers. There is a night permit available that serves the hours of 6 p.m. to 8 a.m.

**Monthly parking permits** – SFMTA and LAZ, our parking permit operator, are currently upgrading the payment system. During this transition, monthly parking permit holders will need to re-register their permits ensuring that all permits are valid.

If you have questions or concerns about ZSFG transportation and construction projects, contact Capital Communications, at [zsfgconstruction@sfdph.org](mailto:zsfgconstruction@sfdph.org) or 415-206-5784.

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