

ZSFG Employee Travel Survey 2017 - Additional Comments

- - do something about parking waitlist (shortening time of wait) - build new parking structure - partner with city to provide staff parking on street
- I mostly ride a motorcycle (and motorcycle surface parking is occasionally overflowing), but winter will make that hard, so I wish there was an easier way in from the sunset, and also have to drive my kids so often need a car and flexibility for after school activities. So two days a month discounted passes would be great for rainy days or days I can't ride a motorcycle.
- 1. Can we get info on setting up van pools from the peninsula up to SFGH? 2. Can SFGH get a large parking lot south of campus maybe near bay shore so that people coming up 101 can exit at silver, park in that lot, then we run a simple shuttle back and forth to this auxilkary lot? This would take stress off Potrero, and off of our garage. Not sure if costs of acquiring a simple surface lot somewhere deep in the bay shore area south of SFGH is too prohibitive but it's mostly a warehouse zone. Thanks for considering.
- 24 St. Shuttle - Changed stop to driveway in front of a residence on McDonald Parking lot - Not safe/dark because not busy.
- 48 bus is too unreliable to use, and while I plan to use ZSFG shuttle from 24th/Mission during bad weather in the mornings, it doesn't run in the evenings, as I understand it.
- A lyft pool service for occasional use would be amazing.
- add more parking
- Add seatbelts to UCSF shuttles and I will consider riding from 24th St. Bart and increase frequency of shuttle.
- Additional information on showers would be greatly appreciated!
- Additional shuttles that run until 9:30, and every 10 minutes would be ideal. The shuttle from 24th street is often late, or if it arrives on time, it will leave late. This lack of dependability is very frustrating.
- Additional staff parking even if its 2-5 blocks and shuttle that will take you t/from ZSFGH
- After attending the transportation fair I signed up for carpooling apps. I have been using Waze and Scoop mostly and it's great! I wish there were more carpoolers. Otherwise I take BART/bike and that's challenging. I want to know about telecommute? Showers? Subsidized Ford bikes? Glad for bike locks and shuttles (when on time and which there were later hours.) Some days I work 10-7 and I miss the shuttle.
- all of these benefits are geared to ucsf employees who work in SF and I work in Oakland so things are much less convenient for me.
- Almost every faculty in my dept who lives in the E. Bay owns an electric car

- although I can conceivably take public transportation many days, I am also responsible for picking up my children from school many days and it is impossible to get there on time using public transportation.
- Always traffic coming to work& it'll be helpful if there's vanpool like other hospitals do
- an East Bay shuttle would be better (like the google model)
- An improved way to notify people that a floor(s) in the parking garage is full
- Any subsidy to the commuter help them pay toward their commuting.
- anything to help with discounted anything
- Are there shower facilities at work? I might bike sometimes if there was bike parking!
- Are there shower services at ZSFGH? That would change everything about my commute! Also --- do I have access to UCSF gym by working at The genny??
- Are we eligible for commuter checks for muni/bart?
- As a city n county employees, I do hope/believed we should a received good benefit/discounts. For example, if we purchase airline tickets, transportation, parking, restaurant, movie tickets, shopping, etc. We should receive a discounts.
- As a department manager, my work schedule can be quite erratic- need to start early or stay late.
- As a resident it is very hard to make use of non-self driving options as the frequency and timing of the shuttles is very hard, and shuttle/carpooling is not time-saving. Our service also takes home call so it is very important to get to the hospital in a timely fashion when you are called, so a lot of times that means driving alone or taking a single uber/lyft (non-pool).
- As a volunteer, I wasn't given very much information about other transportation options.
- As an Emeritus Professor and regular volunteer, I am at SFGH 1-3 times per week for limited periods of time. Besides the onerous commute back and forth from the East Bay, my largest problem is access to parking. I enjoy contributing my time and effort to teaching and mentoring but, not having a dedicated "volunteer" parking place, gets me down. I am even willing to pay for it and think SFGH administration should provide such parking for its dedicated volunteers.
- Assisting employee at ease to and from work allows healthy and efficient working environment.
- Bart is best way to work if possible
- BART is too crowded to take across the bay.
- Better security for bike parking... my bike has been stolen TWICE when I had it locked securely inside the bike cage. Both times I reported it to security.
- bike almost exclusively...
- Bike facilities are woefully inadequate, prone to theft and vandalism, and too concentrated geographically. This discourages bike riding.

- biking is the best, most predictable way of commuting for me and I always feel energized by the trip. Thankfully have an office where I can store my bike.
- Bus from San Rafael or bus + shuttle. No more forget van/car pool, lyft and uber. Discount from ferry bridge
- Can be exhausting due to traffic
- Can I use pretax commuter benefit to pay for my parking cost at SFGH parking garage
- Can the yellow shuttles from 16th bart to ZSFG run a little later in the mornings?
- Can you make a handout about these benefits and give it out on the shuttle? Make sure to specify which are for DPH vs. UCSF
- Carpool
- Carpool from Eastbay to here is very helpful
- Carpooling is the way to go!
- Catching Muni from the Richmond District of San Francisco is very unpredictable and long.
- CCSF needs to provide more parking options, public parking structures, new buildings with parking underground, and street parking. Permits that CCSF employees could buy to park in residential areas.
- Change the shuttle pickup/drop off at 24th.
- cheaper parking
- Commuting from the E.B. is the hardest part of my job.
- Commuting is difficult and challenging.
- Current shuttle stop at Capp and 24th is unsafe - too dark and quiet
- Currently, I work swing shift from 3:30pm to midnight. Getting to work is no problem, especially if I were to switch to public transportation. It's the commute home at midnight that it is a bit more concerning for me, especially the around ZSFG area.
- Didn't know about any of this stuff
- difficult to find parking, no direct public transportation, end up having to take uber which is spendy
- Disable parking at designated employee parking area, this way patients have access to parking slots!
- Discounts on muni passes would be helpful as well.
- Do not know about any of the above options
- Do not like/feel safe with new shuttle stop @ 24th St. Bart Station. Too dark in the morning.
- drive alone because I have to drop two people downtown vs. @work.
- Driving alone at this point is the most safe, convenient, and efficient way to get to work.
- Driving alone works best. I arrive "safely" on time and can stay later if needed. Not an option if I take other means of transportation

- Driving over the bay bridge can be absolutely miserable. I would be interested in a commuter option such as carpool or shuttle from Oakland. Many of my coworkers express frustration and failed carpooling attempts
- Driving to work and finding park is the worst part of my day!
- Emergency Ride Home--How do I get information? x@sfdph.org
- Employee shuttles should be more frequent and preferably coordinate with BART train schedules.
- Employees should not be charged for parking, it seems pretty ridiculous compared to all other hospitals.
- Employees that works at ZSFGH are already stressed enough. Parking should not be something they should worry about. We should get free parking.
- Encourage more cycling--safety at hospital driveway/entrance.
- Enjoy the service of ZSFG shuttle bus to and from Civic Center Bart Station that was in service from 2014-2015.
- everything is great for volunteer.
- Extended shuttle hours to Bart. This will help out.
- flex time would be nice but 12 hour shifts that start when they start are typical times when the rest of the bay area is going to work.
- For folks with kids they have to take to school before work, it is very hard to do that and get to work not driving.
- Free shuttle to and from work will be helpful like the Genentech company in south sf
- Frequent reminders of car share access, Zip car and more options if there are any for folks who commute from very far away.
- garage fee is too high
- Garage Parking passes should be given to employees who applied for it in 2011.
- Given my long hours at works and my odd hours to work, using the current shuttle service or carpools is not an option for me without adding additional time to my day (over 2 hours for round trip), so having more parking space is the way I can ensure getting to work on time and continue to try to get enough rest.
- given resident hours, carpools is nearly impossible since everyone leaves at different times.
- given the variability of call, completion of my work day, etc, carpools is a challenge, I tried BART from East Bay, but the trains are ridiculously crowded making getting work done on them impossible. I have an electric vehicle, but there are not enough charging stalls in the garage on 23rd Street, that would be my single biggest request is to add more of the free charging stations. thanx
- Great info talking to Georgina. Traffic so horrible. Thank you!
- Have heard about some of this programs but don't know anything about this programs
- have to drop child off at school - not many options

- have to drop off kids at school on my way into work so i have to drive. if i could quickly get to work on bart (i.e. if bart were closer) i would consider that
- Having Ford bikes near ZSFGH might be useful. I might hop on one if I were late getting here; then don't have to worry so much about getting robbed.
- Home to Bart in my car - about 2 miles. Bart to 24 and Mission. Leave my bike on the station and ride to ZSFG. Bike is frequently vandalized (only downside)
- Hours unpredictable so UCSF bus from Marin not an option for me
- how about pre-tax for toll fee, parking and gas expense .
- How are we to know about these benefits, if no one informs us?
- How do we get more info on the above benefits?
- I am sometimes worried that my bike will be stolen
- I am very fortunate to live in the Mission and be able to ride my bike to ZSFG for my commute. I need to find a more secure option for my bike by calling the number to get a key to the bike cage or a locker. Just need to figure it out.
- I applied for parking years ago in the main parking lot. I never heard. I go out an move my car once every morning and afternoon. Terribly inefficient
- I appreciate the fact that you have shuttles but do not use them. I think you offer excellent support. xxx
- I as often as I can which is fine while the weather is good, but it will difficult when it gets colder/wetter. We need expanded shuttle service.
- I cannot plan what time I will be able to leave each day so driving is the only option.
- I carpool in the morning and then take the shuttle to 24th bart in the afternoon and bart back to meet up with my family and go home. I hope that eventually there will be a new shuttle that will go to the new transbay terminal when it is complete. There are transbay buses that would be convenient for me, but currently there is no good way to get from the bus terminal to the hospital. Also, I carpool every morning. We used to have a carpool pass, but when that went away we were fortunate enough to get a campus parking pass. There should be incentive to carpool. We are definitely in the minority and it is is inconvenient at times to make it happen given our different work schedules, but we are committed to it.
- I come from Marin and public transportation is very difficult and it seems like UCSF is not very accommodating to the schedules of lab personnel. Most of the policies in place seem to be fairly rigid (a single trip) but lab personnel never know when their day will end so their needs to be more time options. The current system works for administrative employees but this research university is built on the backs of laboratory employees whi are asked to be more flexible with their schedules to allow for laboratory work to be completed but the current transportation options do not allow for this.
- I commute from the East Bay. Use to use BART but it is too dirty and unreliable.

- I commute more than two hours daily from San Jose without other transportation options to shorten the journey.
- I commute to work 3 various ways. 1. Walk from my house to shuttle on 24th (Not happy with the new pick-up location on 24th and Capp. It is a very dark corner/street to be waiting at 6:30am) 2. Bike my own and by using fordgo. I would like to use fordgo more if there was a location closer to sfgh. I joined when there was a location planned to be on campus, but now, I have to walk from 20th and Bryant. Would be great if there was a closer spot. 3. Public bus. I do not have a set shift, so how I get to work depends on timing.
- I commuted via BART and Muni since 2008 and it is no problem. I only drive when I have to work weekends or at night.
- I did this same survey last year but hear nothing about the outcome.
- I didn't know about the benefits listed above.
- I didn't know that we have showers available on campus, please provide more information.
- I do take the caltrain when traffic is really bad. It is very costly for me. 20.00 caltrain, 5.50 roundtrip on the muni and 5.50 to park at caltrain in SJ
- I don't have a reliable office at ZSFG so I work from home if not needed in clinic or at a meeting and I also need to come in at random times during the day/night when on call so need to be there as soon as possible and as a result I need reliable forms of quick transportation that I can access at any time of day and my own car with available close parking is the best option for my particular situation
- I don't know a lot of these benefits we have, perhaps would be good to have more flyers around or advertisement to educate people like me
- I don't know or use any of these services, it would be very helpful to know about these services for employees. The information about these services are not easily found or advertised for employees, how would we find out about the services?
- I don't like the new drop location
- I don't like to put my bike in a garage where I'm exposed to exhaust and pollutants that are part of the reason I live without a car.
- I don't mind using other forms of transport. However, much of the time it can be inconvenient, especially for people outside of San Francisco. The bus times are limited and typically from the Peninsula, you need to switch over to another bus service. Taking Bart or Train costs just as much as driving, almost. Fee for parking your car at Bart or Train station, plus the fee for the ride.
- I don't take Muni as I don't feel safe standing out early in the morning.
- I drive alone to work because every morning I have to drop off my son at school before heading to work. As he gets older and becomes more independent, we will explore using public transportation and I would consider coming to work via neighborhood shuttles.

- I drive because I have to drop children off at school in the morning and pick them up in the evening. I have two children who attend different schools here in the city. There really is no other option for me but to drive to make sure that I am able to get them to school on time and pick them up on time. It would be helpful if there were more available staff parking spaces, since driving around to look for parking is time consuming.
- I drive my child and schoolmates to school in the morning before coming to work, so it's hard to take public transportation to work after that.
- I drive my children to school. Sometimes, I pick them up after school/after activities. Other times, I need to bring them to doctor's appointments during the middle of the work day. Some days, I need to come in to work early (7 AM). Other days, I need to work late (8 PM, 9 PM). All of this makes it necessary to have a car/drive and makes it difficult to car pool.
- I drop my kids off at school. Too hard to use any other transportation or carpool. This would make me late to work and add stress.
- I feel it's important to note that I only have one shift per month. This shift is sometimes an on call shift.
- I find it scary to be on public transportation when I work until 11:30pm. I have to return to Alameda where I live.
- I generally bike to bart and back, though may use the car at the East Bay end if I know I will be out late or I am not feeling well. I drive into SF maybe twice a month, if I know I'll stay late. On those days, parking would be helpful.
- I generally take the bus to and from work, and occasionally ride my bike or take lyft
- I have a blue disabled placard but because of lack of parking places I usually have to walk a couple blocks to then move my car at 4 to 4:30pm when someone leaves from morning shift. Makes me sad to think about disabled patients who might need parking because there is never a chance to find one. most spots are taken by staff who NEED parking spot in the lot because I thought it would be easy to find parking with my placard but it isn't. We need more disable parking...and patients NEED even more access to parking to come to their appointments. Very frustrating situation.....
- I have a child to take to school, so I often drive because it offers the best flexibility.
- I have a chronic heart problem, I need to drive my car.
- I have a job in the field, and try to use public transportation as much as possible and combine with my bike. Now I can no longer fit in Bart with my bike because Bart is way too crowded and that has made it very hard for me. makes me think about changing job to a closer one!
- I have been told we can't work from home, this comes from xxx.
- I have been using casual carpool to get work for the past several months and it has been great!

- I have been waiting for my parking garage/campus card for almost 5 years. i think it has to be something that needs to be done for transportation for employees.
- I have child drop off and pick up duties - single parent so I need to drive for the reason above as well as if my child gets sick. I don't have any time to wait for a shuttle or someone to come and pick me up. I hope that the something will be done fairly to accomodate those workers who need to drive and it's not feesible to ride a bike or take a costly lift rider and day.
- I have considered taking public transportation (BART or SamTrans) but realized it would be an extra cost on top of my car payment and car insurance, which made it not worth it for me. So, I'd rather drive and park in the street. The waitlist for a parking permit is ridiculously long so I move my car as needed.
- I have found NextBus to be totally unreliable. Usually do Caltrain + either bike or bus.
- I have heard about the pre-tax commuter benefits but find the system and website so confusing that I haven't signed up in over 10 years of working at UCSF.
- I have long tried to use public transportation but have always been discouraged by 3 facts 1) It cost more \$3(car) \$13 (public trans) 2) it takes longer 1hr. 15 min (car) 2-3 hr (public trans) 3) it is uncomfortable / unsafe/ unpleasant I own an electric car- it takes me 30-40 minute to get here from my home to my desk in the morning and 1 hr to get home at night. If I take the public transportation it takes a minimum of an hour and a half each way (2-3 hours total) I can't believe how expensive it is to take public transportation. I spend \$2.50 for the bridge plus a small amount of \$ for the electricity to run my car. When I had a gas car, I used about 1/2 gal/day. Public transport is \$3 to park and \$8.20 for Bart, \$5 for muni (or hope to catch a shuttle or walk 25 minutes)= \$16/day It is uncomfortable/ unsafe/unpleasant= every day I take bart every morning I must stand the whole way in a packed train. I have had a person smoke a crack pipe in the seat in front of me and didn't move because I didn't want to lose my seat. if it is dark, I'm concern about walking to Bart or walking home. I've had a person follow me out of the UCSF shuttle aggressively. I only wish public transportation was better and cheaper.
- I have looked into rideshare matching, and it is not helpful if my co-workers have not signed up. I think it is better for the ZSFG campus to have its own rideshare matching program.
- I have to be able to get back and forth quickly from SFGH to the Children's Advocacy center. I can bike easily from my home to SFGH, but the route from my home & SFGH to the Children's Advocacy Center is very unsafe.
- I have to drive alone because I need to drop off kids before coming to work.
- I have to drive because I have to drop off and pick up my kids
- I have to get my kids to school in the mornings, but the shuttle idea to close neighborhoods is a great idea. I bet more people would stop driving and take the shuttle.

- I have workstations at ZSFGH and UCSF Mission Bay so I either walk or use the Shuttle when I travel to Mission Bay. I also use the shuttle when I need to go to Mt Zion are.
- I honestly did not know about many of the programs mentioned in the previous question.
- I hope riding BART is a pleasant/safe experience all the time like riding trains in major cities outside the US, but our public transportation system needs a major overhaul. The fact that I still have to drive to and from the Bart station to/from my house is something that needs to change but then again ZSFGH cannot fix these issues alone. I think as an institution, we are providing our employees a lot of help with their commute and are always striving hard to do more. Kudos!
- I just found out through this information.
- I just want to mentioned regarding the yellow shuttle going to 20th street Alabama (CPG Bldg.) They used to have a route from ZSFG which is very convenient to me and my carpool, we have a monthly parking here at the garage in sf general hospital but my carpool was moved to CPG bldg. at 20th street. I was hoping that it would be more convenient to us and I'm sure to other staff too to have that route as before. Yellow shuttle is coming from/to MCB why can't they pass by 20th street like before. Thank you for your consideration and we all hope that yellow shuttle will be back to its usual route.
- I know there is the pre-tax commuter benefit but I think that as a UCSF or DPH employee, we should also get a discount for BART. It's costs me \$200 every month to get to work and that's just for BART alone. I do appreciate the ZSFG shuttle bus and I'm very thankful it's there.
- I like driving to work
- I live about five miles from work. If I take the bus it is a one hour trip each way. There is no incentive on earth that will get me to ride a bus for two hours a day, five days a week. It is a waste of my time and energy. Rethink your transportation plan. You have the wrong goal.
- I live in San Bruno, CA so transportation fees are too high. For example: taking Bart, or SAMTRANS would be more money than driving in to work each day. Free shuttle service would convince me to give up my staff parking permit.
- I live in Sonoma County and if golden gate transit arrived earlier I would take it. But the earliest bus arrives at the Golden Gate Bridge at 6 am and I need to be at work by then
- I live outside the city (in SSF) and need to drop my 3 young children (all under 7yo) at 2 different schools in San Francisco on my way to work. Working parents with similar transportation and drop-off/pick up needs are unfortunately not in a position to ride share or use public transportation regularly. I have been on the parking list for over 2 years and feel very frustrated hearing that there will be less opportunity for on-campus parking in the future. I really feel that circumstances should be taken into

account if changes are made. I currently spend between \$60-90 per WEEK in order to be able to bring my kids to school then come to work. It's extremely stressful and burdensome, and I spend most mornings worrying that the garage will be closed except to monthly parkers. I have co-workers who live in the neighborhood who have campus parking. It feels very inequitable and is another way that the system is not family friendly and does not support working parents.

- I love that we now have a designated bike path, and good street lighting, along Potrero Avenue but ZSFG campus needs to provide more & more secure bicycle parking!
- I love zuckerberg
- I need to drop off my child to her school, then come to ZSFG. I do not need to drive if my child could take a school bus to school.
- I need to drop off my children at childcare before work and pick up after work. This makes it impossible to use any transportation service.
- I need to drop/pick up my child from school on the way to/from work so logistics are challenging
- I need to rush after work and pick up my kids from school, not sure how carpooling would work
- I never drive alone but if I drive, I pick up casual carpool. Because I have to let people off downtown, it adds to the commute. Would love a way to pick up others who go all the way to ZSFG to eliminate that stop downtown.
- I never heard of most of the different transport benefits, hope most people know about them.
- I never heard of these services mentioned above. Will there be more information about them?
- I normally participate in other activities before work in the morning so I am not coming directly from home. It's hard to picture how I could do that and still get to work via public transit or other transit options. Also alternative transit options take much more time than driving directly.
- I often drive because I need to pick up my kids after work. I would prefer to ride my bike more, but after several attempts, have not been able to get the UCSF people to register my badge correctly to access the bike parking at Mission Bay. I gave up.
- I often get held or asked to work overtime at the end of my shift (OR RN), so commuting with others is impossible b/c I often don't know when my shift will end until right beforehand/at the end of the day. This also makes it unsafe to walk/bike b/c I may not get off work until 10pm or so. I live right next to the Caltrain station but I can't use it b/c of the unknown end of shift issue. But if there's a way the 12hr+ shifts could have a floor of the garage so we could double up on spots, that would be great

- I often wish there was an alternative to using Muni given how unpredictable the bus timings can be and how unhygienic the buses often feel
- I only drive about 4 miles each way, If I could cut down on pollution I would try another way.
- I pick up my daughter on my way home from work, and drop her off on my way to work which complicates the commute.
- I really think that flexible shuttle from the East bay is key to keeping women (juggling children) able to avoid driving. We just don't have the same schedule every day!
- I ride my bicycle every day. I will on occasion put my bike on the UCSF shuttle back home on rainy days.
- I ride my bike 60% of the time. I drive so I can go swim after work.
- I start work at 6AM and live close to the MUNI Line 33. But it doesn't start early enough to get me to work on time, thus, I either get a ride or drive.
- I take 4 different types of transportation to and from work. I drive to bart (no bus system nearby and expensive for one way) Bart which is expensive, Free shuttle which is great, or sometime walk. The cost of bart is \$12 daily, parking is \$3.daliy, total \$15 daily. I do use the pre-tax so this does reduce the cost. The only problem I see the bus where I live and Muni here should be free for everyone to use and better routes. I should not wait an hour during commute time to take the bus home. This is why I drive to Bart.
- I take about 20 minutes to drive to work, but when there's traffic on the freeway it could take about 35 to 40 minutes.
- I take Bart from El Cerrito Plaza station to 24th street and walk from 24th street to ZSFGH.
- I take both kids to school in SF.
- I take the GG ferry from larkspur I take my own bicycle to ride from ferry bld to sfgh Much better and faster than muni Why don't we have a bike share station at such a large City facility
- I take the Muni route 48 to work every day. My normal start time is 7am, but there are 6 and 6:30 start times that I cannot make without driving because the earliest inbound 48 bus drops off at SFGH at 6:37 am. Please get Muni to have an inbound 48 run that will get people to SFGH by 5:55 to facilitate a 6am start time.
- I think a shuttle every ten minutes from Bart would be helpful during the morning hours. Also a ford bike station right at ZSFG and one at 24th mission bart, would be nice too.
- I think licensed taxis that I use are much better for the City than Uber and Lyft. I am disappointed that administration has decided to allow so-called "ride-share" as work travel options
- I think there should be a shuttle van/bus service from the East Bay. There are many employees living in the EB who would give up the car, if a shuttle van/bus service was

available. If Google, Facebook, Genentech, etc. can do it for those that commute from San Francisco AND the East Bay to the Peninsula, then UCSF should be able to do it as well.

- I think UCSF/SFGH does a great job with its transportation. I would love for the 24th and mission station shuttle to be back to back shuttles that run but i understand budget restrictions. Otherwise my only qualms is with BART and the new train cars that haven't been introduced.
- I travel 120 miles a day for work. 60 each way
- I tried BART/Muni/Shuttle when I first started at SFGH. It costs \$11-\$16/day (\$3 BART Park, \$8 BART, \$5 Muni) and takes ~1.5hr (includes waiting, or walking) each way. Plus, I get to stand in a totally crowded BART most of the way. Sometimes, I can't even get on. I stopped getting off at 16th Street for the UCSF Shuttle. I found myself in the middle of a homeless vs SFPD fight after work one day, and was followed ONTO the UCSF Shuttle by a aggressive panhandler. Now I have an electric car. It takes me ~45mininutes in the morning door to desk, costs \$2.50 for bridge, and nothing for the electricity (I have solar panels). Going home is 45min-1hr. I have a seat and can listen to the Giants game or NPR. I know of very good employees who have chosen to not work here because there was no parking. I fully support public transportation, it just needs to be faster, cheaper and safer than what I do now :) Good luck.
- I use an electric car to do my part (motivated by free charging at the hospital) but we need A LOT more charging stations please!
- I use the shuttle service too. I think its great!
- I use wageworks benefit.
- I used to be able to pay for my monthly LAZ parking fee through wage works, however, I no longer do because Wage Works sent me an email saying that the LAZ garage was ineligible. It would be great to use commuter benefits to pay for monthly parking.
- I used to do pre-tax commuter benefits when i was staff, but once i started grad school they were no longer available to me
- I used to take the Muni 33 but it was not reliable. Would love more information about Zim ride and some of the other benefits listed above.
- I used to use the ZSFGH shuttle but it is frequently late (or leaves the stop early), missing altogether, or too full to ride. It is unmarked, so it is difficult to find at times. Also when the stop was changed, I had no way of being notified as I'm per diem and spent one morning waiting 20 minutes. The afternoon drivers are often rude, and noncommunicative. These issues have been consistently frustrating so that I avoid the shuttle altogether. I have had to walk from BART in the dark because of this. As a former student at UCSF, I have seen a very successful shuttle system so I find this shuttle unacceptable and unreliable.
- I usually drive to ZSFGH

- I walk from bart to work because shuttle schedule doesn't fit with bart schedule plus if shuttle bus is already full I have to wait for next shuttle which delays my commute.
- I walk to BART and take it to 24th Mission and walk to ZSFGH from BART.
- I walk to work.
- I walk, I know how to use the UCSF shuttle but its faster to walk
- I want to reserve a parking spot but it takes too long. Bus #9 in the night is not safe.
- I wish roadways to and from BART are safer and bike friendly.
- I wish that there was a benefit available for discounted ride-sharing via Lyft or Uber from south of Market to ZSFG. Sometimes the public buses are unreliable and very crowded.
- I wish the shuttle left AT 6:40 - it often doesn't leave until 6:43-6:45 as the driver waits for anyone running late - but those extra minutes make it more rushed to get up to our floor and be ready for start of shift at 7AM. Thanks!
- I wish the zSFG shuttle to 24th St BART was more reliable. PM bus times are often skipped. This never happens with the UCSF Yellow shuttle to 16th St BART.
- I wish there was USSF bus in the outer sunset area near Sloat Blvd or 19th avenue
- I wish Uber and the city would have an uberpool discount.
- I work extremely early hours (6:30am start) with an electric car with HOV stickers to alleviate some of the traffic problems from the East Bay, but BART is nowhere near my house and carpooling no longer works as you can't get to the 580 carpool lane in any reduced time during usual work hours anymore. The ONLY transit option I would be left to consider is a Transbay bus if you had a shuttle from the terminal, but without it, it takes way too much time and effort for me to get here from there. I hope you will consider that option!
- I work for ZSFGH but I am located at LHH it would be helpful if you had a shuttle from 24th or Glen Park Bart station to LHH. The Muni buses tends to be overcrowded and due to scheduling can make a person late for work.
- I work odd hours and it is hard to match me up. Plus, I don't live near any convenient public transportation. I would love to do public transportation, but I still have to drive to it.
- I would be very much interested in a work shuttle between Daly City Bart and ZSFG campus.
- I would like the zsfg to 24th and mission available at 3:50 pm during week
- I would like to bike, but I'm concerned about safety of my bike. What about bike station on campus.
- I would like to know about telecommuting policy
- I would like to see more individual bike lockers that are free. I like the BikeLink but I think more people would use it if it was free. I commute to several different places on my bike during the day and it is VERY useful for me to have my bike in a place where I can leave lights and other accessories on it.

- I would love more information about the above items I did not check "know"
- I would love to find a cheaper and timeefficient way to get to work
- I would love to find people to carpool with.
- I would love to hear about more commuting options!
- I would love to know about Emergency Ride Home, and other programs listed above.
- I would love to take a shuttle to work. But it would have to be free and pick up and drop off would need to have free parking. It would be great if there was a free parking lot in Daly City, SSF, or Brisbane that employees could park and take a shuttle to work. I would think the same would be true for the east bay. Another option is a Google style bus with stops up and down the Peninsula, not just SF neighborhoods. But once again free parking would be needed, I would want to get a parking ticket while taking a free bus to work and paying to park at BART would not motivate me to take a free shuttle. I like free things.
- I WOULD LOVE TO TAKE PUBLIC TRANSIT AND NOT HAVE TO DRIVE, BUT HAVING TO TAKE MORE THAN 2 BUSSES IS A DETERRENT. Pleeeeease, I am begging you to provide transport from Marin, at least at port of entry into the city. It is a public health hazard to all to have so many cars on the road, not to mention the days it takes off the life of a commuter!!!
- I would prefer to take public transit but it just isn't good enough to make sense. Sometimes I take Uber Pool or Lyft Line but it's too expensive to do daily; I've also tried Rideshare matching but never get matched to anyone.
- I would take Caltrain if there were a direct shuttle from station to hospital.
- I would take the BART if I could get to work before 6:15 am. Need to be there by 5:45 am
- I would take the ferry if there was a shuttle from the Ferry Building to ZSFG. I am sure there are many others that would use the service.
- I'd use the UCSF shuttles if they'd just have 1 or 2 stops, let's say in the Castro or at the top of the hill along 17th St for the Gold/Blue shuttles.
- If BART goes down, we're all going to feel it.
- If I could take Golden Gate transit downtown with reliable shuttle service to ZSFGH and vise versa I would not drive to work. Carpool or vanpool don't work because at times, I leave work/later than 7:30 depending on work demands.
- If I had free or subsidized muni/bart pass I would or discounted parking I'd be able to get to work earlier and stay longer if needed.
- if more shuttles pickup from bart to ZSFG IS BETTER. More evening shuttles from ZSFG to pick up to bart
- If the city and county can accommodate employees by having flexible work hours
- If there was a Shuttle from Caltrain to ZSFG I would take Caltrain to work some days
- if there was a way to match parking with carpooling, I would be so happy. other shuttles to and from work would also be huge.

- If there was an employee shuttle between Daly City BART and ZSFG that would be available, I would definitely utilize that service.
- If we there's a bus provided by the city and county around the hospital neighborhood it will be very beneficial for me and us who moved closer to the hospital.
- If you take away my campus parking spot, I will find another job elsewhere. The available public transportation options are not safe or efficient to get to the ZSFG campus.
- Incentives would be having pre-tax commuter benefit, easy access to shuttle from Bart station, & costs to discount, good to use shuttle when raining & dark when taking Bart.
- Incentives, incentives, incentives. I don't own a car and only take public transportation, UCSF shuttle and occasionally my scooter to work. However, I imagine we are not going to make much of a dent into the parking issue w/o making sure we offer some major incentives to encourage people to find alternatives to driving alone. Otherwise, why would anyone bother to not drive alone unless it was incentivized.
- It also is more expensive for me to use transportation that would get me where I need to go in a time effective way (like lyft etc).
- It is a nightmare to drive 21.5 miles. If I didn't love my job so much, I really could not do it. Bay area has the WORST public transportation of any major metropolis I have ever lived in. Just useless, unreliable unsafe, filthy and too expensive. THE WORST
- It is cheaper for me to drive to work and find all day street parking. Taking public transport would cost me more than \$10 a day. A lot of employees also live outside San Francisco, like Daly City. A shuttle stop in Daly City would be greatly appreciated and used by many. There may be less tardiness.
- it is hard to catch the shuttle- I just learned about the app on this email. thanks! carpooling would be great so that I don't have to stop downtown to drop people off.
- It is just so much faster to get to ZSFG from Pacifica by driving than by any other route, despite traffic. Public transport requires taking a bus to a train to a shuttle, or obtaining a parking permit at a bart station to cut off one of those trips (I think the permits are sold out), or walking from Mission street, which isn't always timely or feasible or safe.
- It is not clear what residents/fellows can access- would be great to have information specific to us distributed via our program directors
- It might be helpful to receive more information about each, Im nit that familiar with alternatives
- It should be a shutter at the last Bart Station so people don't have to come in to the city and pay parking.
- It takes me 15 min to drive to work. It would take over 2 hrs to get here from Pacifica despite having a bus line in front of my house.

- It takes me longer to ride public transportation than to drive alone. I start at 715am so it's easier for me to drive and park in the residential area up the hill.
- it will be easier if we use app to find coworkers who work the same day ex scoop or get a discounted bart pass
- It will be great to offer pre-tax commuter benefits for parking at SFGH garage.
- It would be helpful to use commuter benefit money for carpool apps and parking lot payments.
- It would be nice if telecommuting was supported as an option for all eligible employees in my work place. Currently, it is supported for some staff and not others.
- It would be nice if they brought back the carpool permit parking
- It would be so great to know that absolutely the ZSFGH shuttle is going to come and pick up at the end of the work day. Sometimes it doesn't show up and we in line are scrambling to get to the Bart station. As I am very tired, exhausted at the end of the day as well as my fellow comrades who are in line with me. Speaking for myself I want nothing more than to get to Bart and then the Temporary East Bay Terminal to catch the bus. Which more than likely to be caught in Bay Bridge traffic and then highway 80 West bound traffic. It's very difficult to get into the City to come to work daily. It has never been this hard before in the past. As everyone and their Mama uses the commute lane (cheaters) without having the required 3 or more in vehicle which slows the bus down, which slows my getting to work to begin my day also to get home to decompress. Which makes my evening shorter. Which makes a much faster turn around to work the next day due traffic. It has been noticeably harder and harder to get to work in the Bay Area recently. Cal Trans hasn't really done anything but take a survey. Keep the tax payers money and talk a good game. Pot holes are still in the roads. And those metering lights were a waist of money for sure. Perhaps we should send our survey comments to them at Cal Trans and maybe they'd realize that people are watching and nothing is changing for the better. Only changing for the worse. No enforcement in High Occupancy Lanes on highway 80 West bound and East bound in commute traffic. By riding public transportation we were told we're helping keep the air quality better this isn't motivating enough when fares go up, and your commute is longer and longer getting to and from work daily. Getting up earlier in the morning and going to bed earlier in the evening isn't a fair trade off. Fast track isn't the best idea either. It doesn't seem to keep traffic moving at it's peek. Bringing back the free casual car pool would at least afford the California Highway Patrol an opportunity to ticket people who used the commute lane when they didn't have the 3 per vehicle requirement. Punishing people who use the commute lane with 3 or more passenger, but sill have to pay seems a bit greedy State of California. I appreciate you asking my opinion and I believe it shouldn't be so very hard to get to and from work on a daily basis.
- it's a lot of traffic, but got to do it.

- It's going to be hard to get me out of my car because I would have to bus or drive to BART and then bus or walk from BART to SFGH, and do the opposite to return. It is faster for me to drive even though it takes 45-50 minutes to drive 18 miles from Oakland. I'd have to leave extra time in case the bus/bart/shuttle was late/not immediately available. I hate depending on people to be on time for carpools (because they aren't) and I like to leave work the second I get off of work, not wait for other people. Carpooling into work might save some time, but there is no carpool lane going back to the East Bay, and the one lane getting on to the bay bridge is no longer a car pool lane by the time I get off work (7:30pm)
- It's great that the 24th st Bart shuttle is available. Usually don't take it in the afternoon b/c I find its not reliable (on time) but mornings its great. No sure why they don't drive down 24th.
- It's unfair that employees need to pay for parking at such an expensive rate. Further that it's so difficult to obtain a parking pass (Monthly).
- I've heard from many that it is very difficult and cumbersome to access the bike cage. It would be best if people could obtain access to the bike cage in a more automated way, perhaps sign them up at new employee orientation or something like that.
- I've signed up for Rideshare Matching and inquired about Vanpool options, but so far have not been successful in matching with anyone who lives near me and has similar work hours.
- I've tried taking MUNI from the Outer Sunset to ZSFG but it takes over an hour to get here from there, which means my commute is over 2 hours per day (and I have a 1st grader I have to pick up before 6pm). I currently drive both directions in about 50-60 minutes total. A shuttle from neighborhoods to ZSFG would be awesome!!!
- Knowledge of fellow coworkers in area. Casual carpool helps with traffic.
- Lately the 24th street bart shuttle has not been picking up in the morning.
- LAZ Parking staff customer service/demeanor is poor. As much as they charge, they really could be nicer!
- Leaving at home 5:45am arrive at work 6:40am, if it's easy to find carpool, less drive, save mileage, save gas.
- Like the idea of private shuttles to SF neighborhoods
- Live close enough to walk but when I return from driving carpool to school across town (because there are no school buses) there is nowhere to park because spots taken by commuters (some from ZSFG) so I have to drive to work to park. Do walk some days when not driving school carpool. Do have safety concerns re: walking home at night in winter/dark - was mugged once.
- Live too far away for any alternative options
- Love the UCSF shuttle. Could use more shuttles.
- Lower parking rates at the garage

- Main reason for driving alone is child care responsibility. Need to be able to quickly get to my car and head home.
- make commuter benefits available to registry workers
- Make ZSFGH shuttle available from 6AM-7PM every 20 minutes without interruption during commute hours. No need to make a trip to Civic Center. Bart comes all the way to 16 St or 24St.
- Many of my colleagues and I who work at UCSF live in Oakland. THe biggest challenge is getting from BART to SFGH and Mission bay - these 2 campuses are far from bart and don't have good frequent muni/buses connecting them, so sometimes you have to take lyft/uber to get the rest of the way which is very expensive - some benefit to pay for lyft or uber would help a lot. The transbay terminal to SFGH and Mission bay (there is no great bus route and bus to BART to bus is too many transfers). Again some benefit to pay for lyft or uber would really help.
- Many of the UCSF transportation resources do not apply to ZSfG, my primary campus For example, emergency ride home is no longer operating since opening the new hospital. There is one bike cage that I use. There are limited shower facilities.
- More info on pre-tax commuter benefits
- More motorcycle parking would be nice. The parking spaces are usually full by 10 AM.
- More parking for employees/private shuttle to SF neighborhoods is a great idea.
- More parking should be paramount, not new buildings.
- More parking spaces
- More shuttle times, especially in the morning, would be helpful!! (eg. running until 10am)
- Most days I am at Mission Bay, but I answered these questions regarding my ZSFG commute
- Most of the transportation benefits offered at the main campus are not offered at the ZSFG campus. I wish they were.
- muni is not reliable
- MUST drive alone
- Must leave by 530 pm from eastbay for 7 pm work. Traffic unpredictable. A non stop shuttle from Hercules, Berkeley or Oakland directly to Zsfgh would help.
- My boyfriend and I carpool to Balboa Park from Daly City. I get off at 24St Mission Bart and depending on the shuttle schedule will either take the shuttle or walk to ZSFG to get to work by 8am. I get off work at 5pm, the shuttle doesn't come until 5:15pm. While the weather is still nice, I prefer to walk to Bart so I can get home faster instead of waiting for the shuttle. It would be nice if there was a shuttle that came just after 5pm instead of 4:55pm. However, there are occasionally a few days a month where driving to work is more convenient but \$19/day is a rather steep price to pay. It would be nice if there was a discounted program for the days I would occasionally drive.

- My challenge is I drop kids off at school on my way to work.
- My commute takes 1:30 each way every day. I take AC Transit and Bart then walk from 24th street. It can be rough, as anyone traveling through the grit of public transportation and the Mission knows. I've personally made request for telecommute 20% of my weekly schedule and was received with immediate push-back and denial. Since refreshing my request I was asked to explain my reasoning. Since my request is in part due to a chronic medical condition, I'm currently awaiting a doctor visit to acquire a note to provide my superiors at their request verifying my condition. I work in finance here and rarely function outside of an online platform. Offering telecommute is a great move for the UC, especially for workers who use our online systems heavily, not to mention the ecological and fiscal benefits for the organization. Yet, offering telecommute options and granting them seem to be few and far in between here at UCSF. The amount of negative feedback I've received at my request for a single day of telecommute is disconcerting at best and I've heard similar accounts from other staff here who've made similar requests. I believe that departments need to improve their process for reviewing and considering such requests going forward. Thanks for time and review!
- My commute to work is fairly short, but I have to leave over an hour before I start because I have to allow for enough time to find all day street parking in the neighborhood. The garage is WAY too expensive, and the faculty/staff placards are on a 2+ year wait list, and are still too expensive. They should be significantly cheaper than they are. Costs for everything transportation related are on the rise. It should be that ZSFG and UCSF work on a solution to make it easier for commuters, not harder.
- My days are not always the same. I work at 6am or 11am and need flexibility. Reason why Uber pool would work or get pre tax dollars to pay for Uber pool
- My job could easily have telecommute capabilities - the message received though is that "this is not allowed." "There is no working from home."
- my schedule is too unpredictable to carpool
- My schedule varies; sometimes I start at 1 pm and may not leave until midnight. I don't feel safe taking public transport or waiting for Uber/Lyft alone at night.
- My understanding is that post-docs don't qualify for pre-tax commuter benefits. We could definitely use them.
- my walk to the hospital can sometimes be a bit intimidating as I have to walk past a large homeless encampment on/near Cesar Chavez. Have never had a problem, but I hurry past quickly to get back to regular city streets.
- Need help paying toll and parking
- Need to have flexibility with arrival and end times due to childcare responsibilities.
- Neighborhood Shuttles to City College San Francisco campuses would be great. From Potrero Ave to Ocean campus CCSF, no bart, slow bus, it takes over an hour to get there. Too long, I drive in 7 minutes. Hard to beat, but i would do a shuttle.

- Never heard of the bike program or most of these programs
- New 24th Mission Shuttle stop is dark.
- New employees not allowed to telecommute, only after 6 mos. Even when allowed, policy is only 2 days a month.
- New pick up location @ 24th station does not feel safe
- New pick up location for shuttle is very dark area. Do not feel so safe. In addition can you add shuttles that go to Bart 24th at 3:00 pm. Shuttles also smell like air freshener/perfume sometimes. Not good for asthmatics! Parking lot is rigged! If you know someone, you get a space! Not fair!
- New shuttle stop feels very unsafe. 0 lights 0 cover for rainy days.
- Normally arrive time is difficult. Sometimes work in the evenings and don't like riding at night.
- North Bay options are 0.
- On Tuesdays I pick up a casual carpool rider.
- Only come in Tues and Wed. Would LOVE to be matched with someone in Marin.
- Parking garage fee increases more than our pay increase.
- Parking garage fees too expensive, increases so fast.
- Parking is abhorrent. Some people can not afford monthly parking, even if they can get on the LAZ waitlist. Please bring back off-site parking with a shuttle.
- Parking is so expnsivs.me. Wish the staff can get free parking in the future.
- Parking situation is really bad around the sfgh campus. For employees as much as for patients.
- please email me the emergency ride home information. Thanks!
gayamabelle.apuada@ucsf.edu
- Please increase the charging station or policy fir charging electroc vehicles. It is very hard to actually be able to charge as there are so many electric cars
- Please provide more electric many more charging stations at ZSFG
- Please provide more shuttle service to 24st Bart. There are times in morning and afternoon when the shuttle is full. Having the shuttle every 10 minutes instead of every 20 minutes would be very helpful. Bringing back the carpool parking permit would be nice too!
- please, please, please get more Scoot (red scooter sharing service) parking spaces on campus. There are only 4 in the garage and they are always full.
- Potrero Avenue is dangerous for bicycle riders.
- Pre tax benefit for parking garage would be great.
- Private shuttle services to and from outer Mission.
- Public transit connections and total time make it prohibitive; I do now drive a 100% battery operated car and use solar power to charge to try to mitigate effects of solo commute.

- public transport is slow from my neighborhood to ZSFG.
- quick, safe, close.
- Really hard to find street parking.
- RE-open the parking lot behind building 30140 (the lot where the fire was at).
- Replace small UCSF shuttles with large size at least at peak commute times - riders sometimes exceed capacity and are turned away to await next shuttle.
- Rush hour is getting longer
- Safe Shuttle pick up and drop off areas closed by bart station for those who are coming in before 6am and leaving after 6pm. 2 blocks away for bart station is not safe early in the morning, thanks
- Shower facilities at work would be useful, but I didn't know there were any?
- Shower for biker would help a lot. Encourage me to bike more.
- Showers and safe parking for vehicles.
- shuttle bus from BART really helps. wish it would run later hours, up to 7 pm
- Shuttle predictions/tracking would be great. Shuttle from Vanness?
- shuttle service adds 60+ min to my commute home and 30+min in the am to work, so I drive for efficiency and safety (don't like walking to/from the shuttle stop in the dark).
- Shuttle to 24th street really helps me.
- Shuttle to and from zsfgh to/from market should have hours extended.
- Shuttle to Bart until midnight. Maybe 6am until midnight.
- Shuttle very helpful, very convenient to reach the hospital.
- Since I carpool to work, I feel like we have to leave earlier because traffic is getting worse.
- Sometimes I choose to run home as waiting for shuttle is not fast that that, especially around 5-6pm, when shuttles are always late and traffic are bad.
- Sometimes I get held, cannot leave work due to emergencies, so public transportation is tough and not safe.
- sometimes I take BART
- Sometimes my travel to work can be Frustrating with the crowded buses and traffic every morning. I would love travel shuttle, it would help a lot.
- Sometimes the UCSF shuttles are full and there aren't enough seats for everyone to get on. We used to be able to stand, but this seems to no longer be the case. Why the change? Also, when there are not enough seats for everyone, a prioritization system for who gets on the shuttle would be helpful Clinical care gets should get prioritized over research/admin people. Yes, I know this sounds cruel, but there's no way a surgery resident, for example, should be left to wait for the next shuttle when a non-clinical person can wait instead. There is a precedent for this: This is what they do on the Cornell-Columbia shuttle in New York City.

- Stanford provides discounts for those that use public transportation and for parking at the station too. Last week I worked at 2am and it would have been nice to have a parking space that I could have used free of charge, sometimes I need to just come in at odd times to check on things and I still have to pay for parking.
- Still prefers to drive alone to work - d/t unforseen circumstances, I know I'm not inconveniencing any one.
- Takes me 20 min in morning to drive. Public transportation takes me close to 1 hour taking 3 different services to get to work and they are never on time
- Thank you for doing this transportation survey. It's been quite a challenge for faculty, staff and students to commute to ZSFG using the Blue during peak morning hours these past few month especially. The usual large Blue shuttle has been replaced by a small shuttle. When the large shuttle was being used there were times a handful of people would be left behind since the shuttle was full. With the small shuttle being used more than a handful of people were being left behind consistently. I've brought this up to UCSF Transportation and it's been due to shuttles down for repair and in process of being replaced. I also suggested that they at least give a more public update on their site or by email. Very thankful for UCSF providing shuttles but sharing this information will help commuters plan out other routes.
- Thanks for all that you do! I really appreciated the emergency ride home policy when I was a grad student at mission bay and I'd need to run experiments until 3-4am.
- The 16th street BART station shuttle drop off is TERRIBLE! Not only is it extremely unsanitary to stand in feces/piles of trash waiting for the shuttle but it is also VERY dangerous with the number of mentally ill people wandering around. You all need to think of a better option!
- The 530 pm shuttle usually runs behind or it leaves before the time it says it will be there.
- the bay area traffic affects the city streets, its' takes 40 minutes to get from southeast to west side of the city, the traffic is part of the bay area without recourse
- The consistent movement of the bus stops (primarily 9 and 33) without much communication has made it difficult to arrive to and depart from work in a timely manner. It also seems nuts that a major hospital has so few bus routes with stops nearby, and no light rail. This is very difficult for both staff and patients with any mobility challenges.
- The door in the high fenced lock up near the front entrance could use some grease, and upkeep. It doesn't close nicely, like it did when new.
- The door to the bike cage outside of building 5 never shuts on its own and is an open invitation to theft. I have called engineering 5 times over the last 3 years and it has never gotten fixed. Please help. Thank you.
- The emergency ride home is a taxi voucher at the radiology window or something? Would be MUCH easier to use if it were a credit through lyft or uber.

- The hospital and Muni should work together to update ZSFG employees and patients about changes to muni stop locations
- the latest next bus app update makes it more difficult to use the shuttles because it only shows the time of one bus at a time, but as I am getting ready to go I want to know if the next 2 buses are running on time.
- The morning shuttle for SFGH aren't dependable on the 1st run at 540. I commute from Stockton and start at 6. I either take the bus and be late or walk alone on the dark. (Not safe) Our cell #s should be provided so we could be text if there no service for the 1st run for the day. Or indication of being late so we can make informed decisions to get to work.
- The new 24th street shuttle pick up area is inconvenience/dangerous because we have to run across the street to catch the shuttle.
- The new shuttle stop is a little dark.
- The parking garage is a racket.
- The parking garage needs to be expanded.
- The shower in my unit is not usable everyone puts their shoes and other items all in the shower area.
- The shuttle loop needs some offshoots to bring people in from major hubs (e.g. the Richmond!)
- The shuttle should run to accommodate wing shift. Because I work in the evening and get off late, I am not comfortable using public transportation/ride share.
- The timing of the public transportation systems are often unreliable.
- The wait to pick up casual commuters can often take too long and at a certain point I abandon the wait and drive alone. The time savings is only through the toll plaza, not on I-80 at the time I commute (6:30am)
- The walk is sketchy in the morning
- The Western side of San Francisco has relatively limited affordable and reliable mass transportation options, especially for those whom biking is not a physical option. It takes at least 60 minutes and 2-3 bus transfers to get to/from ZSFG on MUNI -- even under the best conditions. It's very taxing and time consuming, particularly around picking up/dropping off children at school, daycare, etc.
- The ZFGH shuttle only goes to BART. It would be nice to have shuttle service from ZFGH to/from Caltrain 4th St station. I'm particularly interested in shuttle from ZFGH to Caltrain 4th St station around the hour of 5PM.
- There is no carpools when I am going to work and not too many going my way int he morning and when I get to work there is no where to park.
- There are no bike cages at Bldg 80/90 and the racks are often full. Many take their bikes into their offices if possible but vandalism and theft is a deterrent if not in protected location. We need a bike cage.
- There are no showers facilities at SFGH

- There are not enough disabled parking spaces. I arrive at work at 1pm to find parking and I don't start until 3pm.
- There are official shower facilities at SFGH? That would be good to know about. How do we find that information?
- There is a bike shower program at ZSFG? How can I get more info on that?
- There is a lots of employee maybe 100"s or more using the retired employees monthly pass and its not fair to others its cheating and HR and county and parking management should come up with a plan to issue dose yearly to make sure its the same person and verify their employment with SFGH.
- There is always a long line to pay for parking around 7:00-7:50 pm. It will be great if there is another person or credit card machine to pay for parking. Or there is a parking ticket paying machine near the parking booth, It will be great to get it fixed so people can pay there too.
- There needs to be a regular shuttle directly to and from the 24th Street BART to the hospital Ever since it was discontinued, I have to add about 30 minutes and a lot more money to get to work. The MUNI and BART systems have become very unpleasant and more unreliable over the years. A direct shuttle service again would be wonderful.
- There should be better UCSF transportation options that UCSF facilitates in the East Bay (e.g., Shuttles, etc.)
- They pay machine in the garage has never worked. Would ease user frustration if they don't have to wait 15+ minutes to pay for their ticket.
- Time concern.
- To avoid longer time waiting UCSF shuttle than 1 hour because I can't use when I want to rush.
- To get from my son's school I East Oakland to ZSFG takes 1 hour and 25 minutes (One way) and costs \$21 round trip. Driving costs me \$6/day and takes 40 minutes. I'm down for carpooling and I love to work more from home but I don't know how to find other carpoolers and my boss does not endorse telecommuting as they believe all meetings should be attended in person.
- To Whom It May Concern: I was aware that there the sheriffs can provide a drive to your car if its late. On one occasion I requested this escort service since I did not feel safe walking alone at night. Unfortunately, I was denied this service because the security guard said that they were only allowed to drive people to their cars, not to their homes. I told the person on duty that I only lived 4 blocks away from the hospital but he took off without saying another word. I remember walking home that night feeling scared and holding really tightly to my belongings. Hopefully now escorts are willing to drive people home for security reasons. Thank you for your time. -Karla
- Traffic is getting worse every month and every year.

- Traffic is getting worse everyday even though I'm carpooling already.
- Transportation options should be advertised more.
- Trip from work is a bigger problem for me because of limited shuttle hours
- Uber or carpool incentives would really work for me! please do it!
- UCSF Shuttle @16th st. is a very bad area to wait.
- UCSF shuttles are a great, free option for commuting to work. However, there can be improvements with the accuracy of the NextBus arrival times. Oftentimes, if the shuttle is nearing the stop (under 10 minutes away), the bus will disappear from the map, which makes gives the impression of a much longer wait time (20-30 minutes). This makes it difficult to plan a commute.
- UCSF shuttles from east bay to main UCSF campuses (i.e. SFGH) would be an awesome addition for many commuters like myself who live on the other side of the bridge!
- un aware of these. never tried, never offered
- Unfortunately buses from Brisbane don't tend to run on time that early in AM, I would be late daily, no bueno !
- Variable commute times and public transportation commute times > private car
- Wait list for parking spots is a major commuting barrier.
- We carpool 5 days a week. Any parking benefits?
- We desperately need more 220 charging stations at the ZSFG Parking Garage. And better management of the current facility, many cars stay parked there all day, blocking others
- We need help.
- We need someone with executive sponsorship to advocate for bicycle parking and showers to encourage bicycle commuting in DPH owned and leased building. I've tried advocating for this in the past, and did not get much of a response from the facilities managers.
- We will be moving to San Mateo within the year, shuttle options from CalTrain or other ridesharing/public transport options would be amazing! I hate driving!
- What is the shower option at zSFGH?
- When I take the SamTrans from south san Francisco it takes me 1:30 to get to work and the same to get home. Spending 3hrs commuting each day is really difficult
- When you have to drive a child to and from school it is much easier to drive alone with your child.
- Why do UCSF staff park in our lot and take the shuttle to UCSF? Because our lot is cheaper! Validate SFGH staff and visitor parking and charge them more!
- Why does yellow shuttle to Bart stop at MCB- they are two blocks from Bart
- Wish I could use public transit that did not significantly increase commute time, plus uncertainty of public transit options. Heard bus is that that safe from downtown.
- wish we didn't have to pay for parking!

- With the Bay Area becoming increasingly congested, more options to telecommute for roles which are appropriate for this setup should be offered.
- Work night shift, easy to find parking in garage and have night permit. Only takes 12min to get to work.
- Working in a trauma center , driving our cars is very important fo mobility.
- Would be nice to have discounted parking, especially for those of us who have been on the waitlist for parking permits for at least 2 years. Those of us on the waitlist have also never received any updates regarding the status of the list, such as whether we should still even consider this an option at this point (which doesn't seem like we will be getting a permit any time soon). More shuttle service options, such as from Caltrain, with timing options that allow those of us who work 12 hour shifts to arrive at work by 640-645. I think the transportation department does a lot of great work that is not being disseminated to staff as efficiently and effectively as it could be. I attended the 1-hour meeting your department had (1-2 months ago?) with lots of great information except there was no follow up (at least none I'm aware of) for the hundreds of other employees who could not attend. It would be useful to have a better system for sharing this information with everyone (email, newsletter, posting flyers in units, etc.)
- Would like info on shower facilities for biking and on emergency ride home.
- Would like more information about showers at work.
- Would like to have directions on how/where to use UCSF shuttle from ZSFG to my neighborhood-Richmond District of SF. Lots of people live there and it feels difficult to use public transportation because have to change buses, etc.
- would like to have free parking
- Would like to have more UCSF shuttles, more frequently running, and also dropping off in various areas that are around SF that aren't necessarily campus sites. Or reimbursement of muni bus passes, although the 9 is not the safest bus to ride.
- Would love more frequent AM shuttles from bart to ZSFG!
- Would love more parking and a fix it station for the bikes!
- Would love shuttle from Transbay to here
- would love to get a tax break for bike commuting!
- Would love to know about other alternatives to get to work that would not require me to wake up any earlier than I already do. BART is not an option for me.
- Would love to know more about pretax commuter benefits
- Would really like to see a shuttle to 24th Bart starting before 4:10, as lots of people's shifts end at 3:30. Especially in rainy season. Thank you.
- Wow a lot of stuff did not know