

# Newcomers Health Program's Mission:

Our mission is to promote the health and well-being of refugees, asylees and immigrants throughout San Francisco.



## What We Do:

The Newcomers Health Program is a clinic and community-based health program for refugees, asylees, and other immigrants. Our staff collaborates with health centers, community-based organizations and public health programs to respond to the health and social needs of refugee and immigrant communities.

Newcomers Health Program is funded by multiple sources including the California Department of Public Health-Refugee Health Section, City and County of San Francisco, and other private and public sources.



## Program Contact Information

### Clinic-based Services:

Refugee Medical Clinic of Family Health Center -San Francisco General Hospital  
995 Potrero Avenue (at 22nd St.)  
Building 80, Ward 85 (5th Floor), Room 518  
San Francisco, CA 94110  
Phone: (415) 206-8608  
Fax: (415) 206-5513  
Hours: M-F 8:00am-4:30pm

The Refugee Medical Clinic provides health assessments, primary care services and other multilingual health care services for refugees and asylees.

### Community-based Programs and Administrative Office:

Community Health Promotion & Prevention  
Newcomers Health Program  
30 Van Ness Ave. #2300  
San Francisco, CA 94102  
Phone: (415) 581-2479  
Fax: (415) 581-2490  
[www.sfdph.org/Newcomers](http://www.sfdph.org/Newcomers)  
e-mail: [newcomershealth@yahoo.com](mailto:newcomershealth@yahoo.com)

*A program of the  
San Francisco Department  
of Public Health  
focused on  
refugee and immigrant  
health and well-being  
since 1980*



### Primary collaborating agencies:

Refugee Medical Clinic of  
Family Health Center  
International Institute of the Bay Area  
Bay Area Community Resources

## Our Programs and Services:

Clinic-based services are designed to increase access to health services and include:

- Comprehensive Health Assessments
- Primary Health Care Support & Referrals
- Clinical Patient Education
- Medical & Mental Health Interpretation
- Referrals & Support for “Green Card” Medical Requirements

Community-based activities aim to educate, enhance collaboration, and build capacity for improved health and well-being, and include:

- Health Education Workshops & Trainings
- Community Education Campaigns
- Community Assessments
- Referrals to community partners, services and groups

Newcomers Health Program is an active member in various immigrant collaborations including:

- **SF-CAIRS** (SF Coalition for Asylee, Immigrant and Refugee Services) [www.sf-cairs.org](http://www.sf-cairs.org)
- **SF-CAHT** (SF Collaborative Against Human Trafficking)

## Frequently Asked Questions:

- What are the differences between refugees, asylees and victims of trafficking (VOTs)?

A refugee is someone who has fled his or her country because of a well-founded fear of persecution for reasons of race, religion, nationality, membership in a particular social group or political opinion.

An asylee is a person who is already present in the U.S. or is still in another country and, like a refugee, is granted legal status to live in the U.S. based on a claim of persecution or feared persecution in his/her home country.

Human trafficking is the recruitment, transportation, transfer, harboring or receipt of persons: by force, fraud, or coercion, for the purpose of sexual exploitation or forced labor.

The U.S. has a refugee resettlement program through which refugees, asylees and certified VOTs can apply to live here legally.

- What benefits and services are asylees, refugees and victims of trafficking (VOTs) eligible for?

Asylees, refugees and VOTs are eligible for public benefits which include Medi-Cal or Refugee Medical Assistance, Refugee Cash Assistance, and CalFresh for up to eight months after asylum is granted, refugee arrival in the USA or VOTs certification. In addition they can receive comprehensive health assessments and assistance in applying for benefits within the first ninety days after asylum is granted, refugee arrival or VOT certification. Contact us to find out more about these and other benefits.

## How can we collaborate to serve newcomer clients?

Please contact our administrative office to discuss how we can collaborate with you. Some collaborative activities include:

- Outreach to asylees and/or victims of trafficking, and newcomer populations with information about community health and social services
- Provide culturally and linguistically tailored healthy living workshops in the community
- Share cross-referral information  
Contact us to talk about other ideas for collaboration.



## Our Staff:

The Newcomers Health Program staff provides linguistic and cultural access to preventive health services and implements community-based programs. Staff speaks various languages including *Arabic, Burmese, Cantonese, Mandarin, Mongolian, Spanish, and Russian*. Clinic-based staff works at San Francisco General Hospital's Refugee Medical Clinic and Ocean Park Health Center, serving newcomers city-wide. Community-based program staff implements outreach, health promotion and educational programs for newcomer communities and collaborates with other agencies serving newcomers.