

## ZSFG Employee Travel Survey 2016 - Additional Comments

- \$50 a month for garage parking of motorcycle is excessive considering the small space it takes (and not usable to cars!). this is not fair!!
- \$12/day is way too much! And it is NOT safe in this neighborhood to park on the street
- 1. Can all UC shuttle buses have WiFi, what's going on with that. Or, why did they stop WiFi ? 2. Shuttle drivers need to be more aggressive with the public about, no eating, no drinks, parents stop feeding your children on the bus, stop changing babies diapers on the bus and leaving behind diapers on the buses 3. Clean the shuttle buses, there are some people that do pick up after themselves and some do not. 4. The shuttle drivers be more aggressive with the public, don't be afraid.
- 1. It would be nice to have some kind of parking discount for fellows on-call who need to return to the hospital for overnight emergencies. We usually drive in these situations in order to arrive in the most timely manner. 2. It's very disappointing that the UCSF monthly parking pass does not apply to the ZSFG campus. Many fellows cover multiple clinical sites during the course of a month or travel to a weekly UCSF-based continuity clinic, necessitating the purchase of parking passes from both UCSF and ZSFG.
- 23rd St. parking garage should allow employees paying an hourly/daily rate to enter the garage even when the visitor's parking is full.
- 9 and 9R Muni lines between Central Market and ZSFG work locations are often extremely crowded and delayed. A bike share station at ZSFG would offer a low-carbon, rapid, safe alternative. (Whereas bike ride from my home to downtown is not very safe).
- A 20 minute walk to Bart, taking Bart waiting for a shuttle at station then the shuttle ride is not convenient and would cut into my sleep time as a night shift RT. I already leave early to meet my husband for dinner at mission bay campus so we actually get to see each other! He takes BART/shuttle
- A shuttle pick up at Beale Street where transit bus from Hercules Drops Off.
- A shuttle to 24 st bart that goes until 6 or 7pm would be very helpful. More frequent shuttles in the morning would be helpful (every 10 minutes).
- Absolutely frustrated by the lack of parking at ZSFG and shocked by the lack of electric car parking on our campus.
- After the dark circumferences around ZSFG have been felt fear by rough area.
- All employees should be supported and encouraged to carpool and there should be a regular email sent and a bulletin board to post.
- Although I live close to Parnassus and it would be ideal for me to take the shuttle, there are 2 things that make this more difficult (1) there should be more neighborhood stops, e.g. one in Mission, one in Castro, one on Cole valley for the Gold route. (2) The vans used by UCSF, particularly the older ones, brake very hard and I get very nauseated on the shuttle. I don't have this issue on public buses or other forms of transit. Better vans would go a long way. Thank you!

- AM 24TH SHUTTLE FROM ST. BART TO ZSFGH IS ON TIME PM ZSFGH SHUTTLE TO 24TH STREET BART SOMETIMES HITS, MOSTLY MISSES AFTER 4:55PM
- Any sort of shuttle needs to be wheelchair accessible
- aside from Golden Gate Transit, there is no direct public transit to SF from Santa Rosa. GGT has very high rates, limited hours, long travel time, and doesn't get me near work.
- Back and forth ZSFG to 24th Mission BART is very useful. I hope its hour can extended
- BART is too far away from my house and from ZSFG. I would need a vanpool with a pickup location very close to my house, with parking and no extra stops.
- Bart trains need to run more frequently
- BARTing everyday from east bay is very expensive and expected to get more expensive. It would be nice if UCSF worked out a deal with BART to offer their employees (or at least the ones who make less than 100K /year and who live over an hour from their place of work) a commuter discount. Since many of your employees can no longer afford to work in the city and the rising housing costs keep pushing employees further and further east. UCSF employees are vital workers contributing to the health and well being of San Francisco. We should be treated like tech companies treat their workers and be offered affordable alternatives to transportation.
- Bay area traffic is worsening
- Because I have a latchkey child, I need to get home around the same time as she does, so I leave very early in the a.m. If shuttle was close enough I would certainly take it.
- Before switching to taking the UCSF shuttle, I did take the 19 bus to work but switched because I didn't feel as comfortable as I did on the UCSF shuttle. It's comforting to travel to/from work with co-workers who you can trust. A shuttle around other parts of the city would be ideal.
- Being able to spend the time with my family driving to and from work in a safe environment where we can stop and run errands is far more appealing than using a city bus or paying for a taxi. I absolutely oppose and will never consider uber or lift (I would assume walk before ever giving them business). Street parking in neighborhoods around ZSFG are not very safe particularly during the winter months when it gets dark earlier. Parking options continue to shrink at this campus.
- Better bike facilities would be great
- Better break rooms for resting or napping as the commute is long and a rest is needed prior to shift
- Better public transit is necessary in this city. We need a subway to cross cross the city. Until then, for people who have multiple places to go during the day, driving and cycling is all that's worthwhile.
- bicycle bring secure would allow me to exercise and change my mode of transportation
- Bike parking! Bike parking! Showers! Showers! (Thank you for working to make our commute more feasible!)
- Bike routes in Potrero area are unsafe

- bike to work as often as possible...in bad weather take MUNI or BART and would like to defray costs on pass
- Biking to work brings joy to my commute!
- Both driving and taking BART take me about 2 hours each way, so when I drive it really is for convenience or because it is raining or too hot.
- BRIDGE TOLL REIMBURSEMENT WOULD BE NICE.
- Build up the free bike station
- Bus takes twice as long as driving.
- Can we work with the City to get more 2 hour spots in the neighborhood? I often have one hour meetings, need some leeway. More metered spots on campus?
- Carpool service that comes directly to SFGH
- Carpooling at the end of the day is hard bc I don't always leave on time, I don't want to make someone wait for me. Also, getting to work on Muni takes me 1hr 15 min, going back home takes me 1.5-1hr 45mn. Driving takes 20 min each way.
- childcare drop off and pick up makes shuttle and public services (especially when lacking) difficult due to the location of ZFGH
- Comfort and safety
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- COMING FROM MY AREA, CAR IS THE FASTEST AND MOST RELIABLE REGARDLESS OF EXPENSE. I RATHER SPEND A BIT MONEY THEN UNNECESSARY TIME WAITING FOR A SHUTTLE OR BUS THAT EASILY DOUBLES OR TRIPLES MY COMMUTE.
- Coming from the North Bay, the ferry would be an option if there was a quicker way to get from the ferry building to ZSFG. Once a week in the summer I ride my bike, but that won't work in the winter with rain and early sunset. A shuttle from the ferry would also help for East Bay commuters.
- Commute from home in Mission Bay to SOMA on Vespa.
- Commuting is very challenging from the peninsula, especially given my need for flexibility and ability to make extra stops along the way - we need sufficient space at the parking garage for commuters to park. The parking situation is getting worse and there is a need for increased parking/
- Commuting to work has good days and bad days depending on the traffic. It will be hard to set aside time to travel to work sometimes depending on the traffic condition.
- CONNECTIONS FROM TRANSBAY TERMINAL WOULD BE GREAT
- constant construction on surrounding hospital streets add on to traffic time and stress.
- continuous shuttle to 16th Mission Bart
- Cost, reliability and safety are at the top of the list for most people with reducing stress second.
- Currently I use ZSFG-24th St Mission Bart Shuttle, This service is consistently inconsistent. I feel that the driver for that day does what he wants to do like skipping some trips, coming late, no standing rule. Basically not reliable. I think its better to have less trips with consistent timing than have more trips without consistent, that

makes using this service more reliable and employees can plan around that. This can be done by allotting more time between the trips or have an extra shuttle, which ever makes sense financially.

- Discounted passes are a great idea, but they should be in denominations for up to 5 days/ month.
- don't really have any options
- driving is more flexible and cost-effective for me. But looking for a parking spot is always a headache. Hope don't need to wait too long for the garage parking/campus parking permit!
- During most of the year, I feel fine walking or taking MUNI to 24th St. BART. But when working late in the winter I will take my car for safety reasons (both in SF and the East Bay)
- efficiency is my most important goal
- Electric bike has changed my life! We should offer subsidies to folks who don't drive to allow purchase of foldable bikes, e-bikes, etc.
- employees and non employees without parking permits are parked on our campus areas without getting any tickets and I have been noticing that meter maids and sheriffs are not doing their jobs of enforcing the laws.
- Expand the number of parking spaces. To be on a waiting list 3+ years is ridiculous. No other hospital is like this.
- Expanded stops for UCSF shuttle would be incredibly helpful (e.g. into more neighborhoods in San Francisco) Showers would help when running to work
- Extended hours and weekend shuttles would be appreciated.
- Extending shuttle service to Balboa Bart Station (or somewhere nearby) will motivate me to take the shuttle to work. Also, more frequent shuttle times would be great as well.
- Extending UCSF shuttles to Embarcadero would help.
- Fast and easy
- Faster requests for parking permits please
- ferry to mission bay would help
- First of all, a colleague of mine forwarded this survey to me, so I am wondering why it was not sent to me directly. And if it was not sent to me, how many more commuters are you not hearing from? I have been waiting for a survey like this. I know there are plenty of people that would LOVE to not have to commute alone and would prefer to take a bus or shuttle to SFGH from North Bay. I am very concerned about the increasing traffic, congestion, time it takes to get to work and stress not to mention environmental impact. I believe that as a Public Health employer, it must be a shared responsibility to ensure the health of its employees and the environment. thank you.
- For 3 years I used the bus to get to work but it took 2 hours out of my day and I live in San Francisco. I have used Uber in the past but it was too expensive but would definitely do it if I was reimbursed for Uber pool.
- For question 10, I actually park inside the CHN Building with monthly parking. I had chosen what I placed because my building was not an option.

- For the question: What time did you normally arrive at work? My arrival time is 7:15am-7:30am but that was not an option.
- Frequent Shuttle from 24th BART, one that can arrive by 8 to campus especially, would be great
- From Marin County it would take me close to two hours by public transportation. Being in bench research it is impossible to predict my hours on a given day so flexibility is a must.
- From my house, Muni is too unreliable and/or takes too long, depending on the day, and Uber/Lyft carpool is too expensive for a daily commute, so I end up driving alone, which is also much faster than Muni.
- Frustrating to be waiting for years on a waiting list for a parking pass. Should be more convenient to immediately get a pass. Lastly, employees should get discounts off of Bart or any transportation and to ride muni free as do the SFMTA do with their badge.
- Getting from the very north of the city to ZSFG can be a bit nightmare-ish at times. The only bus that doesn't require a transfer can take up an hour, and it isn't always the most reliable option. If there was a shuttle from the north of the city to ZSFG, or if uber or lyft was included in the pretax program that would be really helpful!
- have HOV sticker for plug-in hybrid on Bay Bridge saving up to 40 minutes commute time
- HAVE TO FIGHT FOR PARKING SPACE EVERYDAY
- have to take shuttle as currently on the waitlist for parking; don't know how I would commute if I moved away from a convenient shuttle location as the waitlist for parking is 3+ years long
- Having a shuttle service that goes to 4th & King CalTrain would help and might over time encourage more people to switch to CalTrain. This would also free up some of the parking if we make it easier to get to public transportation.
- Hello. I mostly use Muni, but sometimes use Uber/Lyft to get to work. I also have my car here but try to avoid it since street parking is limited and I have to remember to move my car. It would be great to have discounted Uber/Lyft, or at least have that be deducted from Pre-Tax. Please make a corporate account with credits for staff. Cost of living has never been higher so it would be huge for employee satisfaction. Thanks!
- I also took BART twice this week. It was delayed 40 min one day and 30 minutes the other (unusual but it happened!).
- I am a midwife and work super variant shifts.
- I am a trauma surgeon living in east bay, have tried bike and BART days I am not on call, BART is rediculously packed for ride home, even without a bike.
- I am a working mother of 3 young children. Getting to and from work (Oakland to ZSFG) in the quickest way possible is my preference. I would like to strongly advocate that UCSF shuttle service extend to the Transbay bus terminal - ASAP. Also, extended times for shuttle service from BART to ZSFGH would help. With so many of us (employees) living in the east bay, we need more options to get from Transbay to work and/or BART to work (work being ZSFG)! As a working parent, my hours are little later (on arrival) and earlier (on departure) so I can do child drop off and pick ups

(then flex work in the evening from home). Sometimes I don't fall into the peak hours of shuttle service which is a roadblock for me to take public transport.

- I am appalled that my car was broken into twice while parked in the street during the swing shift within a 1-1.5 blocks away and around the parking structure. Both dark, not too much foot traffic and no sheriffs patrolling the area, very disappointed as parking in the structure is costly if work schedule is full time+ and limited parking spots.
- I am currently living in San Francisco but will be moving to the East Bay on Nov 1, which will require bicycle and BART in my commute. My main need will be an area to safely store my electric bike.
- I am frequently at ZSGH for work. Hopefully, I will be there full time in the coming year. I need to travel all over the city for meetings and need reliable transportation to do so. I'd be happy to not bring my car and bring a bike most days if there were shower facilities.
- I am on-call for emergencies as part of my work--I cannot use public transportation for those times.
- I am paying a fortune to take taxis, lyft, uber because the parking lots are ALWAYS full when I get to ZSFG and it takes so incredibly long to find parking in the neighborhood. I am always in a rush to get to and from work--there are not enough hours in the day for commuting. Sometimes I take the 48 bus home. On many days I have to go to more than 1 location--either between ZSFG and Parnassus (occasionally Mission Bay) and community sites. If I take the shuttle but then end my day at Parnassus I have no quick and convenient way to get home--so I often end up driving or taking taxis for at least 1-2 legs of journey.
- I am really disappointed that the City is using resources to promote Uber/Lyft and other services that are making the roads less safe and threatening the continued existence of taxi cabs
- I AM VERT INTERESTED TO TAKE BART TO AND FROM WORK. WE SHOULD BE OFFERED BART DISCOUNT AND FREQUENT SHUTTLE SERVICES TO AND FROM BART STATION.
- I am very constrained due to my need to drop off kids in two different places on my way into work.
- I AM VERY HAPPY WITH ELECTRIC CAR CARPOOL AT THE BAY BRIDGE
- I APPRECIATE THE BART SHUTTLE. THANKS
- I arrive at work at 7:30. The option was not available on the dropdown list
- I arrive at work at 7-7:30 am, that option was not available on the drop down.
- I believe that more shuttles buses around san francisco neighborhoods ( e.g. Excelsior, Dolores, top of Hill Daly City....).
- I bike, drive or BART depending on the day. AS a volunteer, having a parking pass makes a HUGE difference, especially when I work an overnight shift. The only time my bike was vandalized (back wheel stolen) was during a day shift at SFGH, so secure bike parking would help so I don't have to bring my bike into the nurses break room.

- I can't believe the shuttle from ZSFG to Bart doesn't run in the evenings. Nurse shift change is 7pm!
- I come from far and I have variable hours which makes it hard to carpool. I also need my car for work once I am at the hospital since I supervise different sites. I need parking at the hospital
- I come from mid peninsula and am a volunteer. Transportation could be offered at no cost to volunteers. That may cause me to travel by train to volunteer some of the days. But most of the days there isn't time to travel by train because I'm coming from actual work.
- I come to work very early in the morning. Muni does not run early enough for me to be at work on time
- I commute from SF state on Fridays and it takes me an hour to get to my shift
- I commute to/from home and also to/from Caltrain station
- I didn't answer the change of behavior questions because I love how I commute
- I do casual carpool so there is nothing to support my efforts once I get to work.
- I do not have any real complaints about my trip to work. I do live within walking distance of the Parnassus campus. It would be nice if it was possible to work there a couple days a week.
- I do occasionally have to drive. It is hard to pay top dollar out of pocket for parking for being at work. Complimentary parking vouchers for a few hours a month to reward BART-riders/bike riders???
- I don't actually work at ZSFG anymore but when I did, it would take me almost 2 hrs each way. I usually used BART and the shuttle or walked from BART. When I did drive (rarely) I would park on the street and walk up to 1/2 mile to avoid paying for parking.
- I don't take Caltrain because the commute would take too long plus there are no shuttles from Caltrain to SFGH
- I drive a carpool car. Was taking BART, but not only can never get a seat on the way to work--and then have found the shuttles to ZSFG unhelpful. I do try to carpool when I can--usually do at least 1/4 of the days that I drive.
- I drive a carpool every day with 3 others and think a nice incentive for me (and other potential carpoolers) would be to get a discount based on the Bay Bridge carpool tolls. I go through the tolls every day and drop off Mission Bay people in SOMA where they walk 30 minutes to get to Mission Bay campus. Since it's not obvious that I'm carpooling when I get to work, one way to prove this is that I'm going through the Bay Bridge carpool lane with my FastTrak. I could somehow get money back or a discount on parking?
- I drive an electric vehicle. There are only a few spaces to park and charge- with only one charger for two spaces! People leave their cars parked there and plugged in all day. The last time I was there, a City and County car was next to mine for 13 hours plugged in. We need more chargers and certainly better systems to share the existing ones.
- I drive because I have to pick up my kids by a certain time from day care. I live in Bernal Heights. If there was a shuttle that got me a little closer to home than 24th st

bart I would most likely use it. Plus the one to 24th st bart stops early. it would be beneficial for later times. I pay \$96 a month to be able to pick my kids up on time. so more shuttle services would be great so I could save that money. or even a shuttle to get me closer to home with a cheaper fee.

- I DRIVE FROM FAIRFIELD 3-4 TIMES A WEEK TO GET TO WORK, I CROSS 2 BRIDGES, ANYTHING TO HELP THE COMMUTE WOULD BE APPRECIATED
- I drive my car to the Bart where I park. I catch the train to 24 and mission. I have a bike at the station which I use between the hospital and the station.
- I drive to & from work alone because my work schedule can vary from day to day, in addition to having to make extra stops on some days for my child to get dropped off/picked up.
- I drive to Richmond Bart - ride to 24th st and either walk or catch the shuttle depending on the time I arrive @24th or the weather (shuttles currently departs every 20 minutes)
- I drive to work because I drop/pick up my child for school. Unfortunately it is not feasible to take any other form of transportation. It would stress me out knowing there was a family emergency and I had to wait to take a shuttle, muni or taxi to get to my child when if I had to car then I could get to the location quicker. I am a single parent and not only do I have the responsibility of my child but I am a caregiver for a family member so it's crucial that I have my car at all times. I understand the push for carpools etc but I hope you take in consideration and don't penalized those people who can't use those other methods for transportation due to their family situations. Also, I hope there is a plan to make parking around ZSGH more available, convenient, safer and financially affordable for the staff that needs to use it daily. We are valuable and our situations are important to us and should be respected and accommodated as well.
- I drive to work because, as a fellow, I keep pretty irregular hours so it's hard to carpool and the UCSF shuttles are not frequent nor reliable enough. I am also frequently dropping off or picking up my child from daycare. Having been in a bike accident before, I don't feel safe cycling to work and cycling wouldn't permit me to drop off or pick up my child. Parking is a major challenge. I can't afford to pay for parking every time I go to ZSFGH so I usually budget an additional 15 minutes to my commute to look for street parking. If there was some way to increase parking availability / subsidize parking, it would be a major improvement to my quality of life.
- I DRIVE TO WORK TO HAVE ACCESS TO MY CAR IN CASE OF FAMILIAL EMERGENCIES THAT WOULD REQUIRE MY IMMEDIATE PRESENCE.
- I enjoy walking, but have to go past several homeless encampments on my route. That can be a bit anxiety causing. Also, I am a fair weather walker, and do not like to walk in rainy weather.
- I accepted my position at SF General partly because I wanted to walk to work it's 4 miles each way I try to walk both ways every day and I love it
- I feel driving alone is my only option given my need to stop for childcare reasons, but the current parking situation is not sufficient and I am paying huge fees

- I feel rather stuck, because I have to drop my kids off at school before coming to work, so that really restricts the time during which I can commute, and traffic is always bad in the morning.
- I feel that it would be helpful if residents could still park in the structure if we have morning activities and get to work later than 9:30am. The problem is that when you get to work later than that, you cannot get into the garage and there is nowhere on the street to park.
- I FREQUENTLY CHARGE MY ELECTRIC VEHICLE IN THE GARAGE WHILE WORKING. I CANNOT CHARGE IT AT HOME (I AM A RENTER).
- I GET OFF WORK AT 12 AM. IT IS VERY HARD TO GET ON PUBLIC TRANSPORTATION
- I go between ZSFG and LHH several times per week. It is extremely difficult to find parking during the day at ZSFG. It would be great if there was a shuttle.
- I hate that I can't park in the lots at 11:00. they are always full and I have to park blocks away on the street
- I have a 3 hour commute each way using 3 modes of transportation (drive to bart, bart to SF, shuttle from bart or walk given the limited times the shuttle runs). I would prefer to drive but am rarely able to find parking and do not have access to a monthly parking pass because the wait list is 3 years out. It would be great if practicing clinicians were given priority. Thanks!
- I have applied for parking over a year ago ( actually might be two) and I have never heard anything. I see many many empty parking spot on the back of Building#3 and it is quite frustrating to see a lot of parking spots at 9am and no cars parked. what is the problem? why not more permits are given? also when I applied I was told that I would hear something in 7-8 months.
- I have been an employee since 2015 and I can never get myself on the list for campus nor garage parking. It's very expensive to park the garage and not be able to park safely. It's very frustrating to hear that I have to wait 2+years again everytime I ask them how long is the wait for a pass.
- I have been biking to SFGH for 4 years and have been asking for more secure bike parking for employees for years. It seems that the administration does not understand or incentivize bike riding. There are incentives for driving and taking BART, but not for biking. There is nowhere for employees to park for buildings 10/20 or 80/90. I constantly get parts stolen off my bike by parking on front of building 80. I also use my bike to visit other sites and visit my clients at their homes, and I feel I receive no support from the city for doing this, even though it decreases costs for you. You should encourage more employees to bike to work. It would save you money on their health insurance, decrease congestion, decrease parking problems, save you money on shuttles, and produce less pollution.
- I have disabled placard. I usually commute with my husband so when I drive, I use the street parking. I'd love it if shuttles were in different neighborhoods.
- I have kid drop off and pick up daily, so travel trim is essential when considering my commute schedule.
- I have no options but to drive to work in San Francisco from San Jose.

- I have one of the few bike lockers available. If I did not have this access, I would have a much harder time biking to work. Even locked bikes can be stolen or stripped of components quite easily and quickly.
- I have to drive as part of my job, but there is no place to keep a car.
- I have to get my children afterschool by 6pm.
- I have to rely on the yellow shuttle from 16th St Bart to SFGH on rainy days, which is not very reliable at 855 or 905am.
- I have to stop at Daly City after work to visit family, so have to drive to work.
- I have tried taking the ferry then a bus-still took 2hrs. Too much wait time in changes from one mode of trans. to another.
- I have tried to find commute options, but it has been difficult to find anything that works for someone that works in a clinic.
- I have very variable start times (operating room, clinics) and also work at MB, ML and MTZ hospitals
- I heard recently on the news that people feel stress from their commutes. Not so much from their jobs. I can attest to that because it appears to be getting harder and harder to get to your job daily, due to increased traffic, not enough room for cars to move freely on the freeway, metering lights which haven't really proven they are effective. Accidents, almost daily on I-80. People using the commuter lane that don't have 3 or more in their cars. No Highway patrol to police that part of the freeway. Bart delays i.e. brake, track, door, police, medical emergency, or police activity etc., .which causes' late train service to all on board to their destinations. Coming to work and going home from work. Weather also impacts Bart if it's too hot or too cold sometimes the trains will have problems. Also in summer trains will have heat on in certain cars and in the winter no heat at all. It just shouldn't have to be so hard to get to and from work! Thanks for asking. I hope that great minds will be able to solve this problem.
- I heard we might loose parking. I found this news distressing.
- I hope that street improvement construction will be done soon because the street is narrow.
- I hope UCSF can establish a more efficient shuttle boarding process. Previously there were boarding tickets (first come first served) for the Grey shuttle to Mission Bay. I don't believe this is still the process for boarding. A simple start line indication on the ground or signage for specified shuttles can be a tremendous help to board in orderly fashion. Any help with getting a more efficient boarding process for the Blue and Gold to and from ZSFG especially at peak times would be most appreciated. Students and staff rotations to different location impact shuttle services so it would also help if there were more frequent shuttles at peak times. Thank you!
- I know being flexible is key to using public transpo opts. As long as I'm on Caltrain from San Mateo to Millbrae, from there, I can take any combos: continue Caltrain, UCSF shuttles, Muni (22nd St Station), BART, ZSFG shuttle. It's pretty flexible. It would be even better w/dedicated shuttle between ZSFG & Caltrain 4th & King. Thank you!

- I know there's technically a shuttle between civic center and ZSFG, but not really sure where to board it, and it would be nice if it ran later into the morning.
- I know this isn't under your control, but it would be great if the city bike sharing system had racks at the 24th st BART station and near the hospital. It would also be helpful if the shuttles ran more frequently.
- I LIKE TO DRIVE
- I like to get off BART at 24th and Mission so I can walk, but when I'm in a rush, it would be nice to take the shuttle. However, the shuttle from 16th and Mission doesn't get me to work any faster because of the stop at MCB. It would be great to have a shuttle from 24th and Mission directly to the hospital.
- I liked off-site parking with the shuttle every 20 minutes to ZSFG during the hospital construction - would pay for that if open 6am - 8pm or so
- I live close to ZSFG but my hours vary (sometimes morning/afternoon, sometimes afternoon/evening). I often work very late at night and don't feel safe using public transportation late at night, plus after 10+ hours of work I'm exhausted. Please help with the overcrowded garage at 23rd/Potrero. I understand that there must be a delay with so many cars to valet park, but drivers often spend an inordinate amount of time driving up and down the structure trying to find where the valet is. can the valets be set up with phones or walkie talkies so that someone can set up signs or direct drivers and post signs or a human being at the entrance of the structure directing drivers where to go, instead requiring drivers to drive up and down trying to locate the valet parking attendant? that would be really helpful.
- I live in an area that does not have access to public transit. Driving alone is currently my only option. The price of parking is extremely important to continue to work at ZSFG
- I live in Oakland and I typically take Bart to work so that is how I responded to this survey. I do need to drive occasionally and it is a nightmare. If I choose to drive alone, it will take me upwards of 1.5 hours. If I choose to do casual carpool, I have to drop people off in the financial district and then come to ZSFG. And then there is parking. If I don't want to pay and park in the garage, I have to spend so much time driving around to find parking. There are all day spots available but they are very far away or you park in a 2-hour zone and spend half your day moving your car to different places. I think it would be great if a system was set up to help us find people who live nearby and work at ZSFG and would like to carpool together.
- I live in South SF and my children attend school in SF. I need to drop them off on my way to work and pick them up after, so I am unable to change my means of transportation
- I live in the northern tip of Pacifica, which is too far for a shuttle and not far enough for BART to make it time efficient.
- I live near the Parnassus campus and usually walk or take Muni to Parnassus and then take the Blue shuttle to SFGH. It runs late a lot. There is so much more traffic in the city. It would make sense to have a direct Parnassus-SFGH only shuttle. It takes a lot of time for the shuttle to do the loop around all campuses,

- I live on 800 block of Vermont Street. We don't have permit parking and most of our parking is taken up by SFGH employees who park all day and walk down the crooked street. It is a big problem for residents to find a parking place! Hope your survey shows how so many SFGH employees take up space in our Potrero Hill neighborhood and you help your employees to have reasonable designated parking.
- I live on Potrero Hill, a 10-15 minute walk away, which I am happy to do when daylight is extended and I feel safe. My neighborhood has unlimited street parking and many folks from ZSFG park there, so on the mornings when there is street cleaning (Mon/Wed) and I drive my kid's carpool to school in the Western Addition, there isn't a place for me to park when I get home. Had to park in the garage at work today because there was nothing left in my neighborhood.
- I live on the coast, so talking public transportation would involve several bus transfers to BART, and significant increase in travel time.
- I lived in the East Bay for years and recently moved, travel time to work was much longer then.
- I love the stroll to work, but it's scary at night.
- I NEED TO LEAVE HOME @ 30 MINUTES BEFORE MY TIME IN ORDER TO FIND PARKING AROUND THE STREETS
- I normally arrive 7:30 - 7:45am, but there was no option to choose an arrival time in the 7 o'clock hour.
- I normally take Muni to work and drive 1-2 days per week. However, Muni is not on schedule sometimes and I have to take 2 transfers to go here. If one of the buses is not on time, I will be late and wait for buses under cold weather.
- I occasionally will drive a car from my partners house ~2 times per month. Parking is always a disaster, which isn't a disincentive since on these occasions it is necessary for me to drive. When I take the motorcycle, parking is great and easy, but it isn't always an option.
- I often considered riding a bicycle to work, but I would definitely need shower and locker room facilities to make this happen. Other than that, I normally use muni and once a week use a car. A shuttle service that reaches more SF neighborhoods with greater flexibility on times would be great as well.
- I often drive to work because my travel time is much shorter by car than by public transportation. I also work in a laboratory where I am sometimes here late and having my vehicle allows me to stay later when necessary.
- I often have to travel to Laguna Honda and Central Office. Travel time between worksites eats up a lot of my time that I would rather use more productively. I wish there was a more convenient way to travel between ZSFG, LHH, and CO.
- I often take SamTrans
- I parked in the paid parking lot. I got to my car, had to wait for attendant to move the car blocking my car on the roof, wait for the car paying cashier another 5 -10 minutes, and I ended up over by 5 minutes and paid an extra hour that I didn't have to. Not fair.

- I prefer Bart, and would not have to take a Bus if a Shuttle could come over to 25th Street Office around 4:10 so we can feel safer in the evenings getting down to BART and a Shuttle pick us up at BART around 7:10 and drop us off on 25th instead of having to walk both ways. Summers are nice but Winters are not. I have a physical problem walking several blocks.
- I prefer to continue driving to/fro. I just wish parking were cheaper...
- I prefer to take the shuttle to work, than MUNI. Shuttle feels safer (seat belts), not too crowded and typically on schedule.
- I primarily walk to work. I typically drive my scooter 1-2x/week. I drive more regularly in the winter months since it is dark when I leave and safety is a concern.
- I regularly bike to work. The parking situation certainly dis-incentivizes driving, which overall is a good thing. I would suggest more secure bike storage facilities for those who cannot lock their bikes within their offices, as well as shower/gym facilities on campus.
- I ride Muni line 9 from Civic Center to SFGH. It's packed during rush hour and gross but it is reliable, efficient and affordable.
- I sincerely hope the SFMTA does not discontinue the 33 Ashbury from 16th St. along Potrero Ave.
- I SOMETIMES GET OUT LATE AND WOULD RATHER DRIVE. HOWEVER, I AM STILL SCARED EVERY TIME I WALK TO MY CAR AT MIDNIGHT
- I spend a significant amount of money on Uber Pool and Lyft Line services because Muni has been unsafe and unreliable. I would love the opportunity to carpool with other staff!
- I switch off between driving, Muni, Uber/Lyft, and sometimes biking (though biking can be dangerous b/c of the construction). It would be very nice for Uber/Lyft to strike a deal with ZSFGH.
- I switched to driving alone in mid-October. I originally took the Muni or an Uber to commute to and from ZSFG for my first 2 months of volunteering. However, the muni was extremely unreliable and inefficient, and the Uber was too expensive.
- i take both bart and drive. public transportation costs \$11 and take 1-1.5 hours each way. When I drive it takes 45 min and costs 2.50. public transportation costs more and takes longer. i do take bart when i go to the ballgame or see friends in the city.
- I take call/carry a pager. i need my parking pass for safety and management
- I take MUNI as much as I can and otherwise bike or take my scooter. While I already take MUNI, there should be financial incentives (\$, gift cards etc) for taking public transportation instead of driving.
- I take public transit on the weekdays and drive on the weekends. The shuttle service is convenient when I take Bart on the weekdays. Parking is not too bad on the weekends, btu
- I take the 48 to work, but Muni is planning on rerouting the 48 and it will no longer be an option for me when they implement that change. They have not yet announced when that will take effect. I do not know how I will get to work when it does.

- I take two Muni buses to get to SF General, and I am often late, since there are constant delays in its services. Last week, I believe that there was a spill which forced me to wait about a half hour longer than usual.
- I think campus parking on ZSFG is very poorly managed. Frequent disruptions to the parking lots - entire sections of the street blocked off for construction without any reasonable attempt to compensate for those lost spaces. An example is what when the spots outside carr were taken down for construction, the reserved spots were simply " moved" to the lot on San Bruno and 22nd. Any thoughts about how that affects people who normally park there? Oh right, who cares? Also, faculty routinely travel between multiple campuses to teach or collaborate on research. If Ucsf truly cares about inter-campus collaborations, shouldn't we start nu respecting each other's parking permits?
- I think that ZSFG should provide staff with free parking as they do with volunteers. I do not understand how theirs is free and staff isn't. It makes no sense! But I do appreciate positive more convenient changes happening.
- I tried taking Cal Train and that part was a great experience. The down side was the unreliability of MUNI buses and then having to take 20-25 minutes to get to work. I wish there was a shuttle that run from the SFGH buildings to Cal Train.
- I typically come to ZSFGH from another office. I take MUNI and it is a breeze. When I leave ZSFGH I typically take MUNI to BART in order to get to City College - having a shuttle option to 24th st BART could potentially save me some time instead of waiting for MUNI.
- I use a variety of different transportation mechanisms. They all have their flaws. I carpool in the morning, but we all leave at different times in the afternoon so I just use the ZSFG shuttle (or walk to bart) and bart in the afternoon. Also carpool in the afternoon does not really save time and can the travel time is not predictable. Since I have to do childcare pick up at a specific time this is just not an option in the afternoon. I would like to take the transbay bus that goes through my neighborhood sometimes, but there is not a good way to get to and from the terminal and ZSFG.
- I use muni, bike, and ucsf shuttle predominantly. I drive to work 4-5 times a month because of childcare dropoff responsibilities, but find it stressful and expensive
- I use street parking on the weekends, which is convenient and I am grateful that parking in the street is free on weekends and available
- I use the Transmetro shuttle to/from 24th St Bart. Happily, the AM ride to ZSFG has become reliable. But the PM ride to Bart is so unreliable, I have given up and now take the UCSF Yellow shuttle to 16th St Bart, with is pleasant and reliable, but makes my commute longer.
- I used to be able to take the UCSF/SFGH commuter bus from Sonoma/Marin but there is nothing like that that fits a 12 hr work schedule. That was a pleasant trip.
- I used to bike but due to friends having serious accidents feel this is no longer a safe option
- I used to carpool, but the traffic prevents that from being a time saver now. I would do a Transbay bus, but with no shuttle from downtown, it's not really an option. I

drive an electric car with a very early commute now since solo driving is all that's left to me for a convenient commute to ZSFG.

- I used to commute via bart, the shuttle services that ZSFG offered were unreliable, there was no schedule posted, and all through word of mouth. I didn't mind walking into work, but after a long day would have liked a consistent shuttle back to the station. It would also be great if the city rewarded people taking transit, vs making it more difficult to do so.
- I used to drive and park on De Haro Street. The parking at SFGH for cars is atrocious. There is ample bike parking for now, but as more people figure out that biking or public transportation is a way better option you may need to install more racks.
- I used to drive from Silicon Valley because there was no easy connection between caltrain and zSFGH. Then, I parked in Potrero hill...I may return to this schedule in the future if I move out of town.
- I used to take the UCSF shuttle from Mt Zion during the week which was very convenient, but recently I have not been able to take it in the evenings for night shift because the time schedules (and increased stops at Mission Bay) have been too unreliable and I cannot get to work on time.
- I usually bike to and from BART and appreciate being able to combine exercise with my commute. There are days when having a car is helpful and I drive maybe 1 - 2 days/month, usually on days when I have plans to stay late in SF. Parking is always an issue.
- I usually ride my bike but will drive if I have to run errands or go off campus for a meeting
- I usually take MUNI and walk. Occasionally, I drive and park in the 24th St garage. I use Uber, Lyft or Zipcar for emergencies.
- I usually take muni, but it does not start or come often enough with my start time and I would be able to get to work at my start time due to the bus coming 10min before my start time or not frequently enough if one 45 minutes before is missed.
- I usually take the bart and use the shuttle services but the shuttle isn't always there on mission for me to use. it would be nice to have more shuttle times to and from work.
- I usually take the yellow bus to ZSFG and have to ride all the way to 23rd street. It would be helpful if it stopped at 21st street.
- i volunteer at SFGH and the drive from/to home to the campus is daunting. i will be withdrawing from the volunteer program b/c of the difficulty of the commute.
- I walk approx 30 minutes each way and take BART total 1 hr commute, 3x/wk. I drive on Saturdays (total approx 45-50 min. roundtrip.)
- I was driving to work but found parking too expensive so I started biking.
- I wish the shuttle bus driver drop us inside the hospital instead across the street
- I wish there is at least one shuttle that runs from East Bay to SF. There is a ton of employees who travel from East Bay and we all have a hard time. No need a lot of stops at East Bay....Even with one stop at East Bay, shuttle from there to SF will make everyone happy!

- I wish there was a better MUNI option that didn't take an hour. I would love to ride a bike if it felt safer.
- I work 12 hour shifts. The days of the week and times I work vary week to week. I work days, evenings and nightshift. Carpooling or using public transportation is challenging because of the constantly changing schedule. This survey does not have questions that I can even respond accurately; however, I appreciate the effort. I would love to use public transportation if it was feasible.
- I work at ZSFGH and Parnassus and Mission Bay. I would greatly value a parking permit where I could park at each site for approx 10 days per month each, instead of paying for 30 days per month at ZSFG and then not being able to afford parking at Parnassus!
- I work long hours, so I do not want additional stress of trying to coordinate around carpooling. I don't drive everyday -- I mix up biking (semi-regularly), taking shuttle (infrequently because it makes commute longer) with driving. But during a long and stressful day of patient care, I just want my commute to be simple, fast, and convenient.
- I would appreciate it if volunteers paid \$0 to get to SFGH. I either drive or BART from Oakland and it takes roughly \$9 for BART fare or toll/gas. I appreciate that we get a parking pass but it would be nice if i was only volunteering my time...
- I would BART except that the combination of parking at BART (because bus service between my home and BART is so infrequent) and taking BART actually makes it more cost-effective to drive, particularly when you factor in the additional 25 minutes to walk to and from the hospital from the 24th St BART station.
- I would bike if I could use a shower and locker
- I would contemplate increasing my work days on campus if there were more efficient ways to get to and from work.
- I would give my first born and my right arm to have a discount and pre-tax money for Uber or Lyft. I use uber a lot, especially on the weekends and after hours; Biking would be the most convenient mode of transportation for me, but it can be quite unsafe, especially in the evening.
- I would like to continue to have the cost of parking stay the same or be reduced at the 23rd St. parking garage.
- I would love if the ZSFG shuttle was open around noon, I am coming from Berkeley and the days I come in for half days (part time), at noon there is no means to get to ZSFG besides walking from bart, which is fine except on days there is rain. The UCSF shuttle yellow does not go from 16th to ZSFG at that time, and the ZSFG shuttle stops at 9 am and doesn't reconvene until 4:15. Thank you!
- I would love to have access to a very reliable shuttle service from 24 ST.Bart to the hospital. Many times the SFGH shuttle does not show up. When the shuttle picks up employees from Civic Center Bart station makes very inconvenience for other employees who get off at 24 St. I don't understand why the shuttle has to pick up employees from civic center where there is Bart station. Those employees can get of

at 24 st. like the majority and have a more frequent schedule to SFGH. From Civic Center to 24 St. is just 2 stops away from the hospital.

- I would love to have better options for commute to and from work. GGT only goes to the financial district and it takes a lot longer to get to work using that option
- I would love to not drive to work but MUNI would take me over an hour and I need to have some level of flexibility. Would be great if UCSF provided shuttles to SFGH from Upper Noe Valley
- I would only participate if some kind of background was done on drivers and riders
- I would prefer to take some sort of mass transit. However, like many employees, I can't afford to live in SF. It would take me over two hours and multiple different types of transit to get from where I live to ZSFG on mass transit. Until the Bay Area gets better mass transit options, or SF house prices come down, I will continue to drive to work.
- I would take public transit except that the transit on the peninsula doesn't connect well to the BART
- I would use the shuttle if it made stops in my neighborhood (Bayview).
- If employees do not have appropriate parking - staffing could be a worse issue. I've my car broken into twice in 2 months when I parked on the street. I rent a car and I love too far away/it is unsafe to use other modes of transport.
- If I didn't get a ZSFG campus permit, I would never consider working at this campus. The commute along with all the construction (both in and around the hospital) would be doubled if I didn't drive myself.
- If I drive alone, I pick up casual carpoolers. BART is totally unreliable and jammed packed. It is a very uncomfortable experience. The bus takes forever. Traffic has become horrendous. I prefer to take the ferry from my home in Alameda.
- If I'm no longer able to park at work, I will likely quit working here.
- If kids have to be taken to school, have to drive.
- if muni was more efficient I would consider taking muni more often but even living just 2 miles away, it would take me 45min on muni
- If the shuttle from ucsf began earlier....4:30am from Parnassus to SFGH, I would use it m-f
- If there is a discounted parking, I will be happy to drive to work.
- If there is discounted coupons for Bart or Caltrain, I would do that. Currently, I drive in alone and pay for parking permit so that's gas money \$100 a month and parking permit of \$96 a month. Expensive for single mom with only one income. Thank you for your consideration of improving transportation!
- If you could add a shuttle that goes to Civic Center Station that is separate from 24th Street BART during high commute times.
- I'm on the volunteer clinical staff and it is increasingly difficult to park. Also, my car often gets banged by other people in the ER lot. The lot sometimes has a 20 minute wait to get in.
- I'm worried that CalTrain would take me a lot longer than driving, that would be valuable time lost on my work or with my family.

- In the evenings the line to pay for parking at the 23rd st garage is extremely long (30mins approx.). This is a huge burden to add to already long commutes and 12.5hr long days. This is one big reason I am considering leaving my position at SFGH. There is an automated pay station which would relieve some of this burden but it has broken for approx. 3 years with no plans to fix it at this time. This is extremely frustrating and is a problem for retention of nurses and other staff.
- insulting that you do not include Physician Assistant as a category but include Nurse Practitioner. Makes me feel undervalued as UCSF employee of many years.
- It is cheaper and much quicker for me to drive to work than to take Bart/Caltrain/Bus. The thought of adding commute time to my day is really stressful, this is why I drive in and pay in the structure. I like the idea of a free off site parking lot in SSF, Daly City, Brisbane, or southern SF with frequent direct service to ZSFG and back. I also like the idea of free MUNI, SamTrans, AC Transit monthly passes for full time employees. You can prorate the fee for part time and per diem. Make a ride share website. Make a ride share gathering point for ad hoc rides home.
- It is cheaper for me to drive to work from Daly City. Taking public transport would mean taking Samtrans and BART. This costs me \$10.35. Driving alone costs me less than 5 dollars and only takes 15 minutes.
- It is difficult not to drive to work because I have young children with two drop offs in the morning and two pick ups after work. There are times when I can complete my work w/o being in the office but we are not offered a flexible schedule. Thus, I drive into work.
- It is difficult to find change my route to work. Childcare could only accommodate an early drop off time of 7:15am. Afterward, I drop my spouse to work arriving at approximately 7:45am. And I arrive in the Mission District at about 7:50am. Even though I live in the city, taking public transit or other modes of transit would take longer for me to get to work considering my parental obligations.
- it seems that the travel questionnaires have been circulated over and over and there have been no appreciable changes in the travel issues.
- It sucks that it takes forever for a monthly garage permit
- It takes me 2 hours to get to work and 2 hours to get home... sometimes longer with Bart delays. PLEASE Create a ZSFG shuttle service to/from the Transbay Terminal. I would use it every day and then catch the WestCat Lynx home. Would save me time & money.
- It takes too long to and from work, it's stressful!!!!
- It takes too much time to get from 16th St BART to ZSFG and vice versa. Whenever it is available, I try to take the ZSFG shuttle from and to 24th St Bart, but unfortunately they only run certain hours in the morning and late afternoon. Due to BART problems, I sometimes miss both the last morning ZSFG shuttle (8:40 am) as well as the 16th St shuttle (9:01) and have to wait, catch the Red and wait even longer for a Yellow from MCB to ZSFG. To avoid this I will take the Muni bus 48 from 24th St. to ZSFG which is much quicker.

- It would be great if there was a shuttle from Marin to Oakland, where UCSF has several off campus offices.
- It would be great if there was a shuttle from ZSFGH to and from Caltrain stations.
- It would be great if we could have the Bicycle Commuter Benefit
- It would be great to have more EV charging station in the parking structure. They are frequently in use and getting this in time to charge the vehicle is difficult. ZSFG and the the CCSF should want to support this in their employees, and adding more EV charging stations (including a DC supercharger) would be an outstanding way of doing this.
- It would be great to offer a transportation incentive/bonus to folks who don't drive or commute from further distances
- It would be nice to have clearer shuttle times and drop off pick up points at the bart and near zsfg if i wanted to use the shuttle.
- It would be nice to have free parking for employees
- it would be nice to have more parking spots available in the 23rd street lot. the days i cant find parking, i can valet, but it is so inconvenient to wait for my keys at 730pm (since the line can be 20 people long). thanks!
- It would be very difficult to commute based on varied work schedule.
- it would be very helpful if we had a shuttle to pick people up in Glen Park Bart Station to come to :Laguna Honda Hospital, staff will be on time, less late calls
- It would benefit me as an employee to be able to come to work without looking for parking
- It would really be wonderful if we could have a shuttle from Caltrain to ZSFG. We probably still need more parking though - there are days where the garage is full before 9am and it's challenging for those that don't live in the neighborhood to figure out where to park. Thank you for these efforts to help improve parking/commuting for us!
- It would save 10 minutes from the morning if you could have the garage attendants post a reliable sign at the bottom entrance to notate when the top is full instead of driving all the way up and then all the way back down with a bunch of other cars. :D
- It would to either get discount for toll.
- It;s dark.
- it'd be great to extend shuttle times
- It's confusing that there are certain weeks that UCSF does not provide pre-tax benefits. This should be disclosed, on hiring or enrollment in the program.
- its fast.
- It's miserable getting here from Marin. Hwy 101 and the GGB are fine, but driving in SF is a mess. There is a war been bikers, cars, pedestrians, double parkers, Google busses, Ubers, Lyfts and others. I have been at SFGH since 1983 and driving in SF has never been worse. I am even considering retiring so that I don't have to drive here.
- Its terrible but public transportation still takes 30min longer; parking at BART is an issue at home and the trains are full. Poor "last mile" availability and difficult to get

between hospitals for patient care schedule once in SF. Bad transit schedule after hours.

- It's very difficult and stressful to get to and from work on Freeway 80 west and east bound even if you are driving to Bart.
- I've been filling out these surveys for decades and there are never any substantive improvements. We need SF's leadership to make a commitment to provide reliable, convenient public transit to a hospital that employs and serves tens of thousands of people!
- I've looked into biking, various combinations of bus, car, BART, Samtrans, shuttle, etc., and driving is still the cheapest (with a hybrid car) and the fastest. I don't have 2 hours to get to work. The UC Shuttle that was a POTENTIAL option (but not enough riders so not actually occurring) involved getting to a parking lot away from my house and, to save money, driving which I was uncomfortable with and couldn't afford it as a passenger. And, as I wrote, it never existed (too few passengers?). When I get to SFGH, if I get here...let's say, after a dental appt....the garage is already full! The 1 hour spaces are useless/idiotic. Everybody knows that Doctor Visits always run late. Whoever came up with the 1 hour parking spaces should be forced to try using them and/or throttled (to use a car term). It's a no-win situation. I ride to work with my wife most days, but also have to drive, currently once a week. If there was an affordable shuttle with a professional driver (with a proven safety record), that would help.
- Last time I came I used a combo of driving to Bart then using Bart and the UCSF shuttle. This takes about 1.5 hrs. I also drive sometimes. Parking becomes an issue when I come because the lot is usually full by the time I arrive, and traffic makes what should be a 35 minute drive take about 70 minutes. Still it is much cheaper to drive than to take public transportation regularly (on top of having the car)
- long stressfull commute 2 1/2 hour each way comming and leaving work and if its a car accident it is a longer commute to work
- Luckily I like walking so don't mind walking until the bus comes. This usually means that I am walking about 10 minutes each way. However, when I am in a rush, I find it really frustrating that it takes me 40 minutes to go 2 miles across town on a heavily-serviced corridor. I could almost walk the full distance in that amount of time, I just don't want to arrive sweaty and I am usually carrying things and dressed somewhat professionally.
- Make the transbay terminal shuttle happen. Not all of us live in San Francisco. Other than that, eithe provide more parking permits or build a new parking structure.
- making people who work here for parking just seems wrong
- Maybe there could be an incentive for walking to work - a Starbucks card?
- More e-vehicle charging stations would be nice.
- MORE MORNING SFGH SHUTTLES FROM 24TH ST. BART TO SFGH
- More reliable ZSFG shuttles in the early morning commute hours
- More shuttle and make sure the shuttle will show up. The no show shuttle happens 2-3 time every week.

- More shuttle stops to SF neighborhood areas because I often end up drive to work because I have to visit schools or client homes throughout the day and then return to SFGH. I would love to coordinate with my co-workers in my own if I knew that I could just take a shuttle to an appointment as needed.
- Most of my bike commute is on pretty good streets until I reach Potrero - when will this road, that was recently repaved before once again torn up, be repaired. PLEASE HAVE THEM PAVE TKE BIKE PATH THIS TIME! The ruts are so bad one must swerve into the street to avoid them - 911 is not how I want to arrive at ZSFG.
- Muni is my only other option, and its not an option.
- Muni is not that reliable and the threat of taking #33 out is very concerning since that would really make it more difficult to get to work.
- Muni is unreliable most times and the GPS ride predictor is also unreliable. I'm either late to work in the morning or late getting home when I do swing shifts. Bus stops are unreliable due to constant construction on Potrero Ave.
- Muni to ZSFG is often crowded and very stressful Shuttles to SF neighborhoods would be great
- My after work schedule varies a lot so commuting with other people isn't usually convenient/possible. And public transportation is too expensive and not dependable enough.
- My commute blows!
- My commute fromt he east bay has becoem almost untollerable. I actually worry that I may need to change jobs so I dont commute anymore. Bart so overcrowded I cannot get on with my bike anymore!!! even have had to skip trains too crowded for just a person
- My commute is perfect because i take the ucsf shuttle into work and then i run home. Easy.
- My commute is very draining and expensive. It would be nice if there were a discount program in place for those who use public transportation. In addition we would like to request a UCSF shuttle stop at 995 Potrero between 5:05-5:15pm this would make our comm
- My daughter is in school and I have to pick her up by a certain time. The bus takes an hour to get from ZSFG to my neighborhood. If the bus breaks down I'm in trouble. And getting to my daughters school from my ZSFG to Outer Sunset busline would also require a transfer, if a bus is running late I'd be in trouble. And I attend late afternoon meetings at various campuses and that would be problematic, getting to my daughters school from a non-ZSFG campus. I've been thinking the past few weeks of ways to get to work besides my car but haven't yet come up with a good idea/plan.
- My home stop is the MT Zion stop. I wish that I did not HAVE TO pass through Paranauss and /or Mission Bay to get there. It would be great IF either the Blue OR Gold would go in the opposite direction So that MT Zion would be the next stop after SFGH.
- My hours are completely unpredictable, especially since my small clinical service was cut for unclear reasons. I often leave at 8 or 9PM. Unsustainable to my family. I

cannot predict when I will leave. I bought a plug-in hybrid to reduce carbon footprint and speed travel time via HOV lanes. This does not help at night when traffic over the Bay Bridge is awful. I tried to complain to SFMTA about the lack of charging stations in the garage--we need more--and couldn't even get through to them. I would be willing to pick up others on my way to work to help carpool. But please fix the charging station issue!

- My hours vary according to my clinical hours, week by week. There is nothing predictable about my hours, so hard to commute with others.
- My schedule is irregular, with a large degree of unpredictability
- My travel may drastically change next year when an elementary school drop-off and/or pick-up is added to my day.
- My trip to work varies depending on my work responsibilities (e.g., community meetings off campus, working at a partnering site, etc.)
- My work schedule to ZSFG has become very eclectic and hard to predict week to week. I work at home as much as possible.
- Need additional parking spaces in garage. Constructino on potrero has also made the commute more challenging.
- need more parking space for ZSFG
- Need more parking spaces!
- Need to stop for childcare--would be willing to carpool from there if could park there.
- need transportation a lot from my area 94112
- Need transportation that comes from the North Bay. Ferry is avaiable but that would cost \$24 for the Ferry + \$7 for BART + 20 minute walk = \$31 a day or \$620/ month for transportation
- night shift people should pay for parking as well.
- No issues with my trip to work, just wish there was more free parking spaces when I arrive.
- No parking anymore :( I realize staffing has increased, but It's difficult to find a safe parking space in the evenings when I work.
- Not enough parking spaces for those paying monthly fees
- OFFER FREE PARKING ON CAMPUS TO ALL CARPOOLS
- on days that I am at a meeting or class I prefer to ferry and bicycle I can't do this for my regular shift I would like a bike share dock at SFGH soon
- On garage parking waiting list +1 1/2 years.
- on rainy days and midday.. there is no parking on the street nor the parking structure!!!!!! are we expected to walk more than 5 blocks, up and down hills?
- Only comment is about the Bart 24th shuttle. It doesn't always come on time.
- open the Richmond bridge third lane, now it can take 30 minutes from Larkspur to Novato, ( 11 minute drive)
- Paid bridge toll would be helpful also.
- parking at sfgh is expensive. it would be great to have other options, travelling from the sunset district (i'm 6 blocks from subway, don't have time to launch kids & still get to work on time via muni)

- parking fee keeps increasing and yet no parking spaces after 8:30am.
- Parking is terrible around ZSFGH. I end up wasting SO much time each day walking to my car to move it every 2 hours!
- Parking is very stressful around ZSFG. Staff desperately needs more parking even if promoting less driving and carpool.
- Parking passes are very expensive. It is too expensive to pay \$120 for a resident parking permit and park in the reserved spaces on the street. I have gotten two parking tickets while working nights because I had been instructed to use the street parking with the permit. I stopped paying for parking permits and opted to take my chances with free street parking after that.
- Parking situation around ZSFG is problematic, it is also sometimes unsafe to walk to our cars at night. My car has been vandalized once in the past year. I wish we had free access to parking that is safe and well lit
- Parking spots on campus are precious - everyone knows that. Even so, when some spots are blocked off (like ALL of 22nd st, or the spots outside Carr) no reasonable attempt is made to open new spaces temporarily. I pay for parking - it's a shame to have to struggle to find it. More creative solutions to the parking/transportation challenges around campus are needed.
- Please add more electric car charging stations in the garage.
- Please add more electric car plugs in the 23rd Street garage.
- Please extend the shuttle service hours to make it more flexible.
- Please include "Physician Assistant" as category. It feels very disrespectful to have the other options listed and not ours. I value what I contribute and provide to UCSF/ZSFH and it is disheartening not to be recognized.
- Please install 5x more electric charging stations than we currently have. Please move city's electric car to some other location, less prime location.
- Please install more electric charging stations in the garage. There are dozens and dozens of electric cars now and only 3 charging stations. This need is going to increase in near future.
- Please lower the cost of parking to below \$9 for all day parking.
- please make ucsf yellow shuttle more frequent
- Please start more shuttle from ZSFGH-24th street and return...More timings after 9.00 am and before 4.15 pm---start at 3.30 pm and 4.00 pm
- Prefer moving yellow shuttle stop to next to Avon Breast Cancer building (across from bldg. 80-90) to accommodate employees from 80-90 and hospital. It's a long trek for us and same distance for hospital employees. Would make our lives easier/better.  
Thanks.
- Prefer to bike. Shower facilities would be very useful.
- Previously I did causal carpooling before buying an electric car.
- provide more parking spaces
- Provide ride to home for those car/vanpoolers during emergency situation up to 50 miles.
- Public transport is okay for some, but not others

- Public transportation (i.e. MUNI) during evenings and weekends is not very reliable, so I often times have to pay either a taxi or Uber to take me to the hospital. I end up spending on average about \$12.00 to \$15.00 round trip with Uber and with Taxi about \$30.00
- Public Transportation is very unpleasant and sometimes feels unsafe.
- really need to make it easier to get access to safe place to lock bike. mine was stoled less than a month after I started working here.
- Riders of the 24th street BART shuttle have been experiencing skipped runs & late runs. It would be great if there was a way for us to find out if the shuttle is actually in operation & more about when the next will show up. Can be very frustrating to stand there for 10 or more minutes & no one knows if the shuttle will show at all. Then sometimes to start walking to BART and to see it a few blocks down 24th headed toward ZSFG
- Safe places to park my bicycle. Shower amenities. Coordinated Carpool or rideshare. More scheduled shuttles to bring me directly to BART.
- safety
- Safety
- Safety is a big issue, especially when dark. I feel very unsafe walking to car in the area alone around the hospital. Bike works well and is overall faster, but I have had 2 bikes stolen from the mission area (on on campus, one for a work event after hours) and Potrero is a very bad street to bike on (potholes and dangerous).
- Safety is number 1
- Safety, convenience/flexibility, reliability are all important factors in driving my personal vehicle to work.
- SFGH 23RD PARKING GARAGE PLEASE OPEN BATHROOMS AT REQUEST OF PAYING CUSTOMERS BY SECURITY
- SFGH shuttle could be more reliable to and from 24th street. In particular the 4:55 and 5:15 busses. Also, the morning shuttles occasionally leave one to two minutes early.
- Shower facilities would be really amazing. I usually bike to work and I don't get that sweaty, but I would actually run to work more often if there were shower facilities available.
- Shuttle from CalTrain and to 101 Grove and LHH would make a big difference
- shuttles are a wonderful resource for staff, faculty and students but hoping a standard onboarding can be established to make it a more orderly shuttle boarding process.
- SHUTTLES THAT TRAVEL FROM ZSFG AND PARNASSUS SHOULD PICK UP/DROP OFF AT 16TH ST BART AS THEY ARE PASSING THAT LOCATION ESPECIALLY IN AM AND PM WHEN EMPLOYEES ARE BEGINNING SHIFT AND ENDING SHIFT
- Since I work so early, taking MUNI would take a lot longer to get to work, so I drive. I live by the 33 line. If it ran earlier, it would be a great option for me and reduce the amount of times I drive to work.
- Some form of a flexible program would be great. One that can accommodate someone like myself, who cannot always drive but that is my primary mode of

transportation. Parking use to be a nightmare on campus when located in a different building, many non-paying parkers took spaces and it was not configured well for the number of parkers that need to park for building/area. I don't care for the shuttles provided because they do not run outside of "regular" commute hours or often enough for my schedule. I do believe there should be LHH shuttle more than anything. Many of us IT have to travel between both sites. I believe a commuter bus from major cities outside would be more beneficial and timely for those who have to rely on Bart/MUNI. I have to drop off a child at her school which doesn't open until well after the rush hour traffic is already in place and this is constantly an issue with timing, so anything that will help reduce the stress involved with that type of routine would be greatly appreciated.

- Sometimes I just run/walk to home for ~50min, especially between 5:30pm-6:30pm. As gold shuttle during these period is frequently late over 10 min. Many times when I run/walk to home I can get home earlier or at about the same time than the next gold shuttle. I live near Parnassus campus. Many others also complaint about the frequent delay of gold/blue shuttles. The shuttle service should provide a backup shuttle in main stops like Parnassus/Missionbay to prevent too long delay in other stops like ZSFG/Mount Zion.
- Sometimes shuttles will leave before their actual scheduled time and it can be very inconvenient.
- Spouse and I drive when we need to go to other campus sites and take the bus/uber about 1/3 of the days.
- Street parking around here can sometimes be unsafe would like to park on campus if possible but seems I have been on the list forever
- stress free
- Suggest to have several parking slots in both garage to have lucky draw for employee to get 3 months parking.
- Takes 30-40 min to park car
- Takes at least an hour to travel 20 miles from east bay to work on public transportation!
- Taking the bus Samtrans from San Mateo to work and going back is around 2 hours, which is too long. I wish to carpool with people from San Mateo.
- Thank you for developing the survey and attempting to help with the commute. The commute is getting worse and will be the reason why I leave UCSF/ZFGH, unfortunately.
- Thank you for this survey. Please understand while SF has more mass transport options, that is not the case for the many of us living in other counties. Even if we are willing to take Bart into SF, we have to find a way to get to Bart first, which is not always convenient. Other counties have fewer bus routes, and Bart parking gets full early too. I drive to work because I still get here faster even with traffic, as compared to using transit. I get off work at 5 but wait until after 6pm to avoid traffic. SF roads are just very congested, not much you could do about that. Please consider expanding the schedule for the ZSFG-24th Bart shuttle.

- The 24 Mission Shuttle has the worse service, and vehicles are not in compliance with CHP safety regulations.
- The absence of parking options at ZSFG makes it inconvenient to travel to and from work, especially when I have parental responsibilities of drop off/pick up of child to/from school or dr.'s appointments. It limits my time at work and I think if there were parking spaces available for all staff, it would decrease my stress of having to figure out how to get to and from work and decreases my need to take X amount of hours off from my vacation and sick time balance - time that I can/should be saving for emergencies and real vacations.
- The absence of pm and weekend UCSF shuttle service is extremely inconvenient and costly, and doesn't reflect our work hours
- The area around the general is too unsafe to take the bus or park on the street. There are not good direct MUNI routes going to other neighborhoods from the General.
- the arrive to work question doesn't have 7-8am
- The bike lanes leave much to be desired. Chariot driving services may be worth looking into-if there are enough people interested maybe they will extend a line to ZSFGH
- the Cesar Chavez bike lane really reduces my commute time.
- The city and counties of all highly populated business should have 24 hour shuttle to the Hospitals and San Bruno Jails for all shifts but especially the swing and night shift employees.
- The issues is that Golden Gate transit is limited in destination and times. Muni is filthy, cabs costly and I cannot find car pool participants in my area and during my commute times
- The lack of parking spaces for staff, clients and visitors to ZSFGH is the main issue that needs to be addressed. Recruitment is difficult especially when we tell potential hires there is a 2 year wait for parking on campus. Current staff would feel safer parking on campus put are prevented by the wait for parking permits. Some of the new attendings with young children feel especially pressured with the lack of having a parking permit.
- The last evening shuttle to Aldea is way too early -- most physician trainees cannot make it to the shuttle at 6:40p. Shuttles that run until 8 to Aldea would be amazing. Finally, would it be possible for shuttles going to SFGH via 16th street to drive south on Van Ness instead of Potrero -- Potrero is really pot-hole and the shuttle ride there is very jumpy and uncomfortable for passengers.
- The loss of the shuttle from SFGH directly to 24th Street/Mission BART adds about 30 minutes to my commute. It would be nice to have it run again.
- The medical center is expanding, so does the sfgH faculty and staff. How can we properly perform our duties regarding patient care if it's so stressful to find parking even worse dealing with public transportation? SFGH have to expand their parking structure.
- The most important barrier to carpooling is variability in the time I need to arrive and depart work each day (as early at 06:30 and as late as 19:00).

- the new / additional times for pick up at 24th street bart really (REALLY) improved transportation service. Please consider additional pick up times from ZSFGH to 24th street bart in the pm (ie first pm pick up is 4:15, earlier Pick up times would be helpful)
- The next bus monitors in the lobbies in Bldg 5 rarely, if ever, work. The same arrival times are there for weeks at a time. It would help to get them operative & to have next bus info at the 23rd St bus stops.
- The only thing that could convince me not to drive to work would be if the employer was paying half the cost of BART and having a reliable shuttle service between SFGH and 24th street BART station.
- the parking fee is too much for an ordinary employee. there are declining street parking availability. parking meter people are not reasonable people.
- the parking for public should be more than 1hr, since the staff parking has a waiting period.
- The parking garage has become a disaster. If you arrive any time after 7:45 am, you have to use the valet parking. It is much more full than it used to be, and even the valet parking is somewhat unreliable (upstairs/downstairs/attendant busy)
- The parking garage on 23rd street should allow employees at ZSFGH parking on an hourly basis to enter the garage when it is marked full. Very difficult otherwise to find parking and that delayed further getting to work.
- The parking situation at ZSFG is dreadful. A waiting list for a monthly pass that takes this long should signal there is a problem and a new parking structure/addition is needed.
- The parking situation here at SFGH/ZSFG is out of control. For those of us who have to wait over 2 years for campus parking passes we have to park up to 6 blocks away and walk to work. It would be nice to have the option of parking at work and being able to run errands mid day and not having to fret about will there be parking when we come back. That goes for both street parking and campus/garage parking.
- The parking situation is horrible. The monthly fee is high. There is insufficient parking for the number of permit holders. Parking security does not exist and vandalism is common. Recent changes to parking over power plant have made things much worse and happened without warning or opportunity for public comment.
- The pay line at the 23rd street Garage is pretty unbearable-- it can take 30 minutes sometimes (which is unbearable at the end of a 12 hr shift....) Is there anyway to install pay machines to expedite the process? We carpool in order to reduce costs. We would like to reduce costs further by parking on the street but don't often feel safe walking around late at night. Thank you very much for soliciting our opinions!
- the price for parking is absolutely unreasonable and on top of that the lines to pay for parking are always so long! Paying machines should be available and fees need to be reduced for employees.
- The shuttle from ZSFG to 24th street have too much time in between shuttles. It would help to have two shuttles in the afternoon to decrease wait times and over crowded (standing room only) unsafe practices
- The shuttles are a very bumpy ride with lots of quick stops and starts.

- the shuttles are SO bouncy and rattly and loud -- dont know if that can be improved.
- The single most frustrating aspect of my job is the lack of parking at ZSFG. While I would prefer not to drive, it is unfortunately the only option for me (and likely many others) due to family and other responsibilities. Please do not ignore the fact that many of us have no choice but to drive to work. Encouraging staff to bike or use shuttles or MUNI is important, but improving parking options (or even making the garage better run) would be much more impactful for a larger number of ZSFG staff.
- The traffic is always congested. I live 3.9 miles from ZSFGH which is a 9 min drive home w/out traffic. Most mornings it takes 35 min to get to work and after 5pm it take 35-40 mins to get home.
- The travel to the campus is relatively fast. I just end up circling for so long to try to find street parking. I don't want to pay 12 dollars each day I park at ZSFG. I would consider an electric bike or scooter for some days of the week. The "scoot" has a drop off site at ZSFG but not near my home.
- The trip is so long because of the delay between when BART gets to 16th St and the Yellow Shuttle comes.
- The ZSFG 24th Steet Mission BART shuttle is incredibly unreliable and does not show up to BART or the hospital at the scheduled times to pick people up. When the schedule changed in the last year it was not posted where people that don't work in building 5 could see.
- THE ZSFGH SHUTTLE SERVICE IS VERY UNRELIABLE IN THE AFTERNOON. IN THE MORNING IT IS GOOD BUT NOT IN THE AFTERNOON. IT WILL RUN LATE OR NOT COME
- There are constant addition of staffs and less parking spots, is the hospital planning on building more parking spaces for our staffs? I don't think work effective if staffs who pays monthly parking comes in later than 9am and cannot find a staff parking spot. The wait for the Garage parking lot is 2+ years at the moment.
- There are limited Muni lines to the hospital. The 9/9R are horrible.
- There are lots of days that I would like to drive to work but with the major lack of parking in the area I don't. I also think that \$12.00 a day to park in the garage is very expensive especially for staff members. Why should we have to pay the same price as anyone else? These are some reasons that I love taking Bart every day. Thanks.
- There are plenty of workers who arrive from EBay, including myself, that leave late in the evening. For instance, all nurses leave their shifts at around 7:30 - 8pm. BART/ZSFG shuttle are not convenient for them.
- THERE IS A 5 BLOCK LONG STRETCH OF KANSAS ST (PARALLESS TO 101) THAT IS 1 HOUR RESIDENTIAL PARKING THAT IS EMPTY EVERYDAY. CHANGING IT TO NON-RESIDENTIAL WOULD CREATE 100-200 PARKING SPACES.
- There is no easy way to get from the Richmond district to ZSFG that takes less than 60 minutes on Muni. My current route of the 5R to 9/9R is semi dangerous with the population that catches the 9/9R. I've been kicked, yelled and shoved on the 9/9R. The 5R is often overcrowded and I would purposely stay late to avoid the crowd. For someone that lives and works in SF, it's crazy how long/difficult my commute is. I'm all

about public transportation but SFMTA needs to provide a safer and more reliable service.

- There is no shuttle from any of the DPH buildings to SFGH. Muni #9 and #19 are inconsistent, long commute, and overly crowded.
- There is no shuttle service private or public that I know of that connects Caltrain to the SFGH campus. I don't want to take a bus with multiple stops and a looping route,.
- This is related to those who have paid parking at the CHN bldg. It would be great to have the security cameras in the garage working. I don't think we should wait for something serious to happen in order for cameras to be activated. This concern has been brought up to dept management before but nothing has happened. Your immediate attention in this matter would be greatly appreciated especially with the upcoming change in time and the proximity to the skate park.
- To work via shuttle usually goes pretty smoothly; departure from work via shuttle is often subject to delays
- Transit subsidy, benefits for taking public transit
- Travel time is the most significant factor since I work 50-60 hours per week or more. Having a two-step commute from the East bay and having to ride crowded BART at rush hour are disincentives to public transit. Given how many of us live in the East Bay, having shuttles from Berkeley and Oakland BART stations would be a significant incentive to avoid driving to work.
- Tried the shuttle but it was too unreliable on how long I would have to wait for it to come
- Two days a week I bus then bike to work, and bike home. One day a week I drive due to needing to be at another campus earlier in the day and coming home late at night 9pm. I would love a small parking pass
- Ucsf shuttle is amazing
- unable to car pool because not at sfgh, and need to do childcare drop off, making bart too long
- Unfortunately there is no direct muni from my neighborhood. It will take 2+ hrs each way if I have to commute by muni. I am also willing to prepay day rate for parking garage so that I don't have to wait for cashier (I am on the waitlist for monthly parking). Sometime it will take me 30+ minutes to pay cashier and exit the garage.
- Use electric car and have HOV lane permit that aids very early morning travel across Bay Bridge. This saves a huge amount of time and is important for my commute.
- USUALLY I WILL BIKE OR WALK TO WORK UNLESS I HAVE A DOCTOR OR DENTIST APPOINTMENT WHICH REQUIRE DRIVING - SO I DO OCCASIONALLY DO DRIVE.
- We desperately need more parking within the vicinity of SFGH. Also, expansion of the UCSF shuttle system into the outer neighborhoods would definitely allow me to stop driving alone. Thank you for your time and assistance.
- We have more electric cars than available charges all week days. Can we please get more chargers? Thx!
- We must have a larger parking structure. It is negatively impacting patient care as both patients and healthcare staff are unable to easily get to SFGH.

- We need a free parking lot
- We need a shuttle from SFGH to SF-caltrain station at least during rush hours (7-9.30 am) and 3.30-5.30 pm)
- We need another Bart tunnel under the bay
- We need free parking lot
- WE NEED MORE PARKING SPACES IN THE GARAGE
- We need more parking spaces not more buildings.
- We need more parking spaces such as new parking garage, etc. I sometimes drive a couple sites (including non-UC hospital with no UC shuttle) during a day. It is very stressful when I find ZSFG valet parking is full.
- We need more UCSF stops around SF Neighborhoods. For example, in the SF richmond area, there are only two UCSF shuttle stops and they both in "inner richmond" each being about 10-15 blocks apart. It would be good to have some UCSF shuttle stops in outer richmond. Also, the parking garage is way too crowded and anytime after 8:00AM to almost guaranteed to have no parking availability.
- We need safe bike lanes between Alemany and Potrero, along Bayshore.
- we need shuttle service from 24th bart station or Balboa Bart station
- WE SHOULD BE ABLE TO USE PRE-TAX MONEY TO PARK IN ZSFGH PARKING GARAGE. (WAGework)
- We should get a discount for taking public transportation. Create safer and more bicycle parking. Improve the quality of the ZSFG shuttle from the 24th street bart. The shuttles are old and one time I ended up walking a few blocks because it broke down. Please buy more reliable shuttles. Add bike racks to the shuttles. I have yet to see one shuttle with a bike rack. Keep the shuttle size constant. I hate it when the ZSFG shuttle pulls up and its a small bus with passengers having to stand. The drivers are doing a great job on being on time especially in the morning.
- Weekends are a big problem with no shuttle. The hospital runs Sat/Sun, some shuttles should run too.
- WHEN SHUTTLE IS A NO SHOW, IT CAN BE VERY FRUSTRATING
- When will they stop digging up Potrero Street and smooth/pave the road? When will the traffic light at 23rd street be fixed? When will they build more parking garage spaces?
- When you drive you have full control of your time and day to day schedule.
- Why are employees charged to park here? Where do the parking funds go? Should use that money to build more lots
- Wish there were more carpooling options from the Peninsula.
- With so many people commuting from the East Bay these days, could UCSF consider a shuttle loop that runs a couple times in the morning and a couple times in the evening? (e.g., stops in UC Berkeley, Mills College and downtown Oakland, then cross the bridge and hit Mission Bay, SFGH, Parnassus, Laurel Hts., Zion)? The key would be doing the whole loop; not bringing people across the bridge, then asking them to get off at Mission Bay and catch another shuttle from the regular system. Needing to get off and get another shuttle is what increases travel time, stress and frustration--

knowing you can just sit there until you get to your destination is what I think would make people want to use something like this.

- With the need to drop off and pick up my kids, there are no good options for my situation.
- With the shuttles that are already in place. It would be great to have a consistent departure time. I have missed several shuttles that arrive and then depart immediately or within 1-2 minutes of arriving.
- Would be great to have bikes available for short rides (like they have at the embarcadero) between bart and ZSFG. Also would be great if 24th st bart had better bike accessibility (large style fare gate) on both sides and a bike ramp on the stairs (like 16th St). When I bike to/from bart it is very cumbersome to get a bike up or down 4 flights of stairs safely.
- Would like street parking around hospital to at least be 2 hours. I try to park on the street when only coming to SFGH for brief meetings (and work from home as much as possible too) to avoid the garage when it is full to allow for others who need to use the garage all day long. I can't take muni or shuttles given the time they take to get back and forth for meetings at UCSF and b/c they don't run after midnight when I need to come in when on call
- Would love more parking options. It's hard to find street parking during days shift and garage parking is expensive.
- Would love to carpool to work from the Bay (Oakland) if I were connected with fellow travelers!
- You are missing the 7-7:59 time period for arrival to work.
- You need to provide staff with more parking on campus. Period.
- You should offer limited parking passes--i.e. three days a week for a discounted rate. I waited SO long for this pass there is not way I'm giving it up. But I would absolutely consider biking to work a few days a week for exercise.
- ZSFG SHOULD PROVIDE SECURE PLACES TO STORE BICYCLES AT MULTIPLE LOCATIONS ON THE CAMPUS. I HAD A U-LOCK THAT WAS SAWED ALMOST IN HALF IN FRONT OF BUILDING 80 BETWEEN 8AM-5PM. WHEN REPORTED TO SHERIFF, HIS REPLY WAS "YES, BIKES ARE STOLEN ALL THE TIME ON THIS CAMPUS. SINCE YOURS WAS NOT STOLEN, WE WOULDN'T DO ANYTHING ABOUT THIS."
- ZSFGH NEED TO TAKE RESPONSIBILITY FOR PROVIDING PARKING FOR EMPLOYEES! BUILD A PARKING LOT AND GENERATE \$\$\$\$. VISITORS AND PATIENTS HAVE NO PARKING. OUR CUSTOMERS GET VERY ANGRY ABOUT IT. YOU HAVE TO ACCEPT THAT PARKING IS NEEDED!
- ZSFGH should do more to align with the Mayors Office to promote biking/walking to work and make it a cultural norm at the hospital and DPH. Also, please put a city cycle site on campus. <http://sfenvironment.org/article/bicycling/city-and-county-of-san-francisco-employees>
- ZSFGH needs a gym with showers so we can get our exercise on site. This would alleviate need to make stops in our travel. The Wellness program is great, but very limited due to space availability.

